Khurshid Lal Bhawan
Janpath, New Delhi-110001
Dated: 18.11.2024

CORRIGENDUM-III

Subject: Clarifications on the queries in respect of bid no. GEM/2024/B/5547/437 for engagement of an agency for providing end-to-end digital solution for 8th EC-reg.

In continuation of Corrigendum II dated 13.11.2024 and with the approval of competent authority, the clarifications/replies to all the queries raised in respect of above-mentioned RFP following the Prebid meeting are enclosed as **Annexure**.

2. The above clarification shall be a part of bid document for all purposes.

(Neha Srivastava)
Deputy Director General

PRE-BID QUERY – CONSOLIDATED

S.NO	QUERY	RESPONSES
	COMPANY: Protiviti	
1.	The existing clause is restrictive and biased in nature. Request to modify the clause as follows: The agency must have executed**/ Ongoing** projects related to development of software solution/ app/ web-portal**/ Data Analytics/ Data Cleansing & Remediation/ Data Validations** for Central Ministries/ Departments/ State Governments/ UT Administrations/ Public Sector Enterprises/ Undertakings/ Banks/ Government Autonomous Bodies **in India/ Globally** (Project Completed**/ Ongoing** in last 5 financial years and in current financial year upto due date of RFP i.e. 2019-20 onwards will only be considered) as per following criteria: (i) 1 project of contract value at least Rs. ~~8~~ **7** crores (ii) 2 project of contract value at least Rs. ~~5~~ **4** crores (iii) 3 project of contract value at least Rs. ~~4~~ **3** crores	As per RFP
2.	Request to consider CMMI service level 5 instead of CMMI service level 3	As per RFP
3.	The RFP title states about 'engagenemt of Implementation Agency' while the objective states 'engagement of IT Consultancy Agency'. Request you to clarify, whether the engagement is required of Implementation agency or Consultancy agency	Implementation Agency
4.	The FRS preparation activity is ideally being carried out at the project inception/ consultancy stage, while SRS preparation is being performed at the implementation stage Request you to clarify, whether the engagement is required of Implementation agency or Consultancy agency	As per RFP
5.	The existing clause is restrictive and biased in nature. Request to modify the clause as follows: Agency's prior experience related to development of software solution/ app/ web-portal**/ Data Analytics/ Data Cleansing & Remediation/ Data Validations** for Central Ministries / Departments /State Governments / UT Administrations /Public Sector Enterprises/ Undertakings/ Banks/ Government Autonomous bodies **in India/ Globally** (To be counted in terms of successful completion**/ ongoing** of IT projects of contract value not less than Rs. 2 crores during last 5 years and current financial year i.e. 2019-20 onwards)	As per RFP
6.	The existing clause is restrictive and biased in nature. Request to remove this clause OR Request to modify the clause as follows: 'Agency's prior experience related to census/ surveys**/**	As per corrigendum

	registry/ Open Data Analytics for Central Ministries/ Departments/ State Governments/ UT Administrations/ Public Sector Enterprises /Undertakings/ Banks/ Government Autonomous bodies **in India/ Globally** ~~The survey or Census should have the coverage of at least three states~~		
7.	For consultancy perspective there are many key experts involved along with Project Head and Solution Architect including Functional Expert, DB expert, IT expert, security expert, etc Similarly, for Implementation perspective, the experts involved shall also include DB expert, UI/UX expert, Software Tester, Software developer, etc. **It is suggested that all of these experts shall be evaluated as a part of technical assessment**	As per RFP	
8.	Request to kindly allow consortium of 2 members i.e. 1 Lead Bidder + 1 Consortium Member	As per RFP	
9.	Tenderer shall indemnify and hold harmless the bidder for all Losses incurred in connection with any third-party Claim, except to the extent finally judicially determined to have resulted primarily from the fraud or bad faith of such Bidder.	As per RFP and Standard Government of India Rules and Regulations	
10.	Tenderer (and any others for whom Services are provided) shall not recover from the Supplier, in contract or tort, under statute or otherwise, any amount with respect to loss of profit, data or goodwill, or any other consequential, incidental, indirect, punitive, or special damages in connection with claims arising out of this Agreement or otherwise relating to the Services, whether or not the likelihood of such loss or damage was contemplated. Tenderer (and any others for whom Services are provided) shall not recover from the Supplier, in contract or tort, including indemnification obligations under this contract, under statute or otherwise, aggregate damages in excess of the fees actually paid for the Services that directly caused the loss in connection with claims arising out of this Agreement or otherwise relating to the Services	As per RFP and Standard Government of India Rules and Regulations	
11.	Bidder shall not hire employees of Tenderer or solicit or accept solicitation (either directly, indirectly, or through a third party) from employees of Tenderer directly involved in this contract during the period of the contract and one year thereafter.	As per RFP and Standard Government of India Rules and Regulations	
12.	1) Bidder shall not be liable for forfeiture of its performance security, Liquidated damages or termination for default, if any to the extent that its delay in performance or other failure to perform its obligations under the contract is the result of an event of Force Majeure. 2) For purposes of this Clause, "Force Majeure" means an event explicitly beyond the reasonable control of the Contractor and not involving the contractor's fault or negligence and not foreseeable. Such events may be due to or as a result of or caused by act of God, wars, insurrections, riots, earth quake and fire, revolutions, civil commotion, floods, epidemics, quarantine restrictions, trade embargos, declared general strikes in relevant industries, satellite failure, act of Govt. of India, events not foreseeable but does	As per RFP and Standard Government of India Rules and Regulations	

	not include any fault or negligence or carelessness on the part of the parties, resulting in such a situation. In the event of any such intervening Force Majeure, either party shall notify the other in writing of such circumstances or the cause thereof immediately within five calendar days. 3) Unless otherwise directed by Tenderer in writing, the selected contractor shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. 4) In such a case the time for performance shall be extended by a period(s) not less than duration of such delay. If the duration of delay continues beyond a period of three months, Tenderer and the biddershall hold consultations in an endeavour to find a solution to the problem. 5) Notwithstanding above, the decision of Tenderer shall be final and binding on the bidder regarding termination of contract or otherwise	
13.	Tenderer/Bidder can terminate the Services Contract or suspend its operation for cause by giving 30 days' notice in writing to the other at any time. For purposes of this clause, "Cause" shall mean a) the material breach by the non-terminating party of any of its obligations hereunder and the subsequent failure to cure any such breach within thirty (30) days' of written notice by the terminating party of the same; or b) the insolvency, filing of a voluntary petition in bankruptcy, adjudication of bankruptcy, appointment of a receiver for the operation of the non-terminating party's business, the material liquidation of assets or the general assignment of the non-terminating party's assets made for the benefit of its creditors. Termination or suspension under this clause shall be without prejudice to any rights that may have accrued for either of us before termination or suspension and all sums due to us shall become payable in full when termination or suspension takes effect. In case of termination, Tenderer shall pay the Bidder for all work-in progress, Services already performed, and expenses incurred by the Bidder up to and including the effective date of the termination of this Agreement.	As per RFP and Standard Government of India Rules and Regulations
14.	On payment of all bidder fees in connection with the Contract, Tenderer shall obtain a non-exclusive license to use within its internal business, subject to the other provisions of this Contract, any Deliverables or work product for the purpose for which the Deliverables or work product were supplied. bidder retains all rights in the Deliverables and work product, and in any software, materials, know-how and/or methodologies that bidder may use or develop in connection with the Contract.	As per RFP and Standard Government of India Rules and Regulations
15.	It is agreed that the services are being rendered on a non-exclusive basis and the bidder shall have the right to pursue business opportunities that it may in its sole discretion deem appropriate.	As per RFP and Standard Government of India Rules and Regulations

16.	I. Confidential information shall include any information which is identified by you at the time of disclosure as being of a confidential nature (including, but not limited to, business plans, products, trade secret processes or methodologies, software, documentation, design specifications, other technical documents and other proprietary rights or information) or that is disclosed to us under circumstances that would lead a reasonable person to understand that such information is confidential or proprietary in nature. Confidential information does not include information that a) is or becomes generally available to the public without breach by us of our confidentiality obligations under this Services Contract, b) is received by us from a third party without restriction against disclosure, c) was known to us without restriction prior to disclosure, or d) is independently developed by us without subsequent use of Confidential information II. Bidder shall protect the Confidential information in a manner consistent with the treatment that we accord to Confidential information of a similar nature, and shall use and reproduce Confidential information only to perform our obligations under this Services Contract or for internal collection, analysis and training purposes. Bidder may disclose Confidential information to internal Persons and to employees, agents and subcontractors, who have a need to know, and employees of Affiliates who have a need to know. Bidder may also disclose Confidential information as may be necessary by reason of legal, accounting and regulatory requirement and to our professional indemnity insurers and advisers. Notwithstanding, anything contrary agreed under the Services Contract, tenderer agrees that Bidder's obligation under the clause of Confidential Information shall survive and will be in force only during the term of the engagement and shall not in any event survive post completion of Services or termination or expiration of the Engagement Letter, whichever is earlier III. For the purposes of marketing and publishing or selling our services, bidder may wish to disclose that they have performed work for tenderer without disclosing any Confidential information	As per RFP and Standard Government of India Rules and Regulations
	COMPANY: Senpiper Technologies	
1.	a. Supervisor- Enumerator mapping is fixed or it can change very frequently? If it changes, then it will change if someone is being added to the team/removed from team or there can be swapping of enumerators in between the teams.	Will be discussed during FRS
2.	b. Will all field staff be active at the same time?	Refer Section-6 point no: 3 of RFP
3.	c. Will there be a pre-defined allotment of enumerator to specific USF blocks or this can change?	Will be discussed during FRS
4.	What is the meaning of Bulk login?	As per corrigendum
5.	What is the scope of offline mode?	Will be discussed during FRS
6.	Will the servers/hosting space be provided by the Department?	Refer Section-6 para 2 of point no: 1 of RFP

7.	There is no mention of the process of taking consent of the participants in the survey	Will be discussed during FRS	
COMPANY: Cyfuture			
1.	We request department to modify this to Agency's prior experience related to development of software solution/app/ web-portal for Central Ministries / Departments /State Governments / UT Administrations /Public Sector Enterprises/ Undertakings/ Banks/ Government Autonomous bodies. (To be counted in terms of successful completion of IT projects of contract value not less than Rs. 2 crores during last 5 years and current financial year i.e. 2019-20 onwards). 8 marks for each completed project upto maximum for 5 projects.(MAX 40 marks)	As per RFP	
2.	We request department to modify this as Agencies prior experience related to census / surveys for Central ministries / digitization projectsdepartments / state governments/ UT administrations / public sector enterprises / under taking/bank / government autonomous bodies. The survey or census or digitzation project should have the coverage of at least one state. (MAX. 5 marks)	As per corrigendum	
3.	We request department to modify this as The agency must have executed projects related to development of software solution / AP / web portal for Central ministries / department / state government / UT administrations / public sector the prices / under taking/banks / government autonomous bodies (Projects completed during the last 5 financial years and in current financial year up to due date of RFP that is 2019 to 20 onwards will only be considered) as per following criteria 1. 1 project of contract value at least rupees 5 crores 2. 2 projects of contract value of at least rupees 2 crores 3. 3 projects of contract value at least rupees1 crore	As per RFP	
COMPANY: On GeM			
1.	Project Objective as defined on Page 23 of RFP mentions engagement of agency for "Providing Onsite IT Consultancy for end-to-end digital solutioni for 8th Economic Census 2025-26".Request to clarify whether the requirement is of Consultancy Agency or Implementation Agency.	Implementation Agency	
2.	Eligibility Criteria - Clause 5-request ot consider CMMi5 certificate instead of CMMi3	As per RFP	
3.	Annexure-1-techincal assessment-the assessment is being done only on 2 resources, while there is an entire team that shall be working on the project. It is suggested to evluate the entire team working on the project to ensure a good mix of resources are provided for success of the project.	As per RFP	
4.	Suggest to include following terms: Indemnity Limitation of the Bidder's Liability towards the Purchaser Non-Solicitation Force Majeure to faciliate remote working Termination for Convenience Retention of Copies Non-Exclusivity Confidential information.	As per RFP	
COMPANY: KPMG India Services LLP			
1.	Owing to high demand of skilled IT professionals, firms hire experts from the industry on regular basis. The clause of personnel having atleast 3 months experience with the agency may impact the capability of positioning skilled	As per RFP	

	professionals with most relevant experience and proven expertise for this engagement. Hence, the bidder requests that the clause may be modified accordingly to remove the limitation of 3 months experience with the agency.	
2.	Is it mandatory to use development environment from MoSPI or System Integrator can use their environment?	As per RFP
3.	The bidder requests list/details of databases/applications that may need to be integrated with the solution	Will be discussed during FRS
4.	Requesting MoSPI to please advise on How many regional languages should be considered?	As per corrigendum
5.	Requesting MoSPI to please clarify, 1) Is there any specific data security requirements while storing data on mobile device? 2) Is there any specific data security requirements while transferring data from mobile over internet?	Will be discussed during FRS
6.	Will this data be provided by MoSPI?	Will be discussed during FRS
7.	Should SI provision any COTS product licenses for Dashboard / Report gneration?	As per page: 44 point -(iii) in RFP
8.	The security audit is usually conducted by an independent agency to ensure compliance with conflict of interest practices. Hence, bidder requests that security audit should be undertaken by a separate agency hired by the client, however, ensuring that application meets the required security standards shall be the responsibility of the agency. Additionally, bidder assumes that SSL will be procured by the client and provided to agency for deployment.	As per page: 28 serial no: 7(i) in RFP and corrigendum
9.	We understand that Security Audit of the application needs to be done one time only at the time of UAT with CERT-IN empanelled auditors. Please confirm. Requesting MoSPI to share detailed compliance list for Security Audit.	As per page: 28 serial no: 7(i) in RFP and corrigendum
10.	Requesting MoSPI to please clarify, 1) How past data will be accessible. 2) What will be format of past data. 3) What is the size of past data	Will be discussed during FRS
11.	Please share approximate count of users to be trained and details of training locations	As per page: 29 serial no: 8(i) in RFP.
12.	Requesting MoSPI to please clarify, 1) Number of Trainings 2) Approximate count of users to be trained 3) Is there any need of travel to different locations / States to give training? If Yes, Please share details of training location. 4) Should SI consider the travelling cost in the proposal? We understand training infrastructure would be provided by MoSPI/Respective state.	1) As per page: 29 serial no: 8(i) in RFP. 2) As per page: 29 serial no: 8(i) in RFP. 3) The State/UT level trainings would be held at State/UT Headquarters. 4) Cost of travel of agency's personnel would be borne by agency itself.
13.	Requesting MoSPI to please clarify weather Pre-warranty period will be of 3 months or 3 weeks?	As per corrigendum
14.	As deliverables across stages are dependent on each other, the bidder requests that a timeline of 2 weeks be fixed for providing sign-off after submission of deliverable for each stage.	As per RFP

15.	Supporting document: Requesting MoSPI to please remove "Release of last installment as per sanction order" as release of last installment may vary from sanction order due to multiple external factors like change in the scope, Delay in Payment release due to change of stakeholders etc.	As per RFP
16.	Since Change management process is difficult to assume, Requesting MoSPI to please ask manhour rate for various roles and years of eperience. i.e. 1) Manhour rate for Technical consultant with 3 to 5 years of experience 2) Manhour rate for Solution Architect with 10 to 15 years of experience etc. This will ensure smooth transition of change management process	As per page: 45 Note (iii) and (iv) of RFP.
17.	Requesting MoSPI to please remove the clause as accepting the lowest man-hour rate across all bidding firms may result in sub-optimal resourcing. Every organization has different policy related to man-hour rate based on their resource profiles & quality of deliverables. Forcing successful agency to agree on lowest man-hour rate of other organization will impact on quality deliverables during change management process.	As per page: 45 Note (iii) and (iv) of RFP.
18.	What is the maximum count of concurrent users expected, who will be uploading data from mobile app? What is the maximum count of users concurrently accessing web application modules ?	As per page: 24 serial no: 3 of RFP.
19.	The bidder requests that atleast 3 weeks of time be allowed for bid submission from date of publishing of corrigendum to ensure preparation of a complete and quality proposal at bidder's end	As per corrigendum
	COMPANY: ESDS Software Solution Ltd.	
1.	Can this be amended as The agency must be any private/public limited company or partnership firm or autonomous body or organization or society or any other institution registered/incorporated under relevant statute. The agency should be in existence for minimum **10 years**, as on due date of RFP. The agency(s) must have Income Tax Registration (PAN) and GST Registration. Consortium/ Joint Venture/ Individuals are not allowed.	As per RFP
2.	The agency must have executed projects related to development of software solution/ app/ web-portal for Central Ministries / Departments /State Governments / UT Administrations/ Public Sector Enterprises/ Undertakings/ Banks/ Government Autonomous bodies (Projects completed Or Ongoing during the last 5 financial years and in current financial year up-to due date of RFP, i.e. 2019-20 onwards will only be considered) as per following criteria: (i) 1 project of contract value at least Rs.3 crores (ii) 2 projects of contract value at least Rs.2 crores	As per RFP

		(iii)3 projects of contract value at least Rs.1 crores	
3.		The average Annual Turnover of the Agency should not be less than **Rs.100 Crore** for the last three consecutive financial years starting from 2021-2022. The turnover should be from IT solution related activities of the bidder.	As per RFP
4.		Average Annual turnover (only from IT Solution related activities) of last three financial years starting from 2021-22 i. Value (in Rs. Crore): less than 40 = 0 marks ii. Value (in Rs. Crore): from 40 to 70 = **10 marks** iii. Value (in Rs. Crore): More than 70 = **15 marks** (Max. **15 marks**)	As per RFP
5.		Agency's prior experience related to census/ surveys for Central Ministries / Departments /State Governments / UT Administrations /Public Sector Enterprises/ Undertakings/ Banks/ Government Autonomous bodies/NGO/Private Organization. The survey or Census should have the coverage of at least **One states** 5 marks (Max. 5 marks)	As per corrigendum
6.		We need to migrate Existing data to a new application?	Will be discussed during FRS
7.		What specific data from LGD codes and UFS is required for integration?	Will be discussed during FRS
8.		How will the authentication module handle different user roles (e.g., admin, field officer)?	Will be discussed during FRS
9.		How frequently will LGD and UFS data updates sync with the system?	Will be discussed during FRS
10.		What security measures are in place to protect the integrated data during authentication?	As per MeitY Guidelines.
11.		Is the two-step authentication customizable, like switching between OTP, biometrics, etc.?	Will be discussed during FRS
12.		How will language selection work on the data collection app for different regions?	As per corrigendum
13.		Will the app automatically detect and switch to the user's preferred language?	As per corrigendum
14.		What specific regional languages will be supported, and can more be added later?	As per corrigendum
15.		What languages are required for training materials beyond Hindi and English?	As per corrigendum
16.		How will the self-learning e-module be accessed (e.g., mobile app, website)?	Will be discussed during FRS
17.		Who is responsible for updating training materials if processes change?	As per corrigendum
18.		Can this be amended Requirement gathering and submission of FRS and SRS	As per RFP

		T0 + 2 weeks , Payment - **20%**	
19.	What are the security protocols for API data transfer, especially when handling sensitive location data?	As per MeITY Guidelines.
20.	Are there any specific performance benchmarks required for the API, like response time and data processing speed?	Will be discussed during FRS
21.	Who will be responsible for providing the APIs for accessing LGD, census village, and UFS data?	MoSPI
22.	Will the agency be fully responsible for the API integration	YES
23.	Is there a designated team or contact person for troubleshooting issues related to API connectivity and data integration?	MoSPI shall facilitate in getting the contact person for such situation.
24.	What types of notifications or alerts are required via email and SMS for supervisors and admins?	As per corrigendum
25.	*Who will provide the payment, email, and SMS gateways, or does the agency need to set them up?*	As per corrigendum
26.	Will there be any payment processing within the module, and if so, what payment methods are needed?	No payment processing within the module
27.	Who will bear the cost of email and SMS gateway usage, especially if high volumes are expected?	As per corrigendum
COMPANY: Ernst & Young LLP		
1.	Kind request and consideration for modification of the clause as below : "Experience / completion certificates from clients or certificate from CA/CS or **Authorized Signatory** of the Agency"	As per RFP
2.	Since the audited financial statement for FY 2023-24 will take some time to be available, it is requested to consider Average Annual Turnover for FY 2020-21, FY 2021-22 and FY 2022-23 only	As per RFP
3.	Kind request and consideration for modification of the clause as below : "CVs of personnel with relevant educational qualification and Experience certified by HR Department or **Authorized Signatory** of the agency."	As per RFP
4.	Given the importance and the critical nature of the project it is requested that at least below certifications may be made compulsory to ensure delivery quality, information security compliance by bidders - 1. CMMI Level 5 2. ISO 27001: 2022 (Information Security Management) 3. ISO 9001: 2015	As per RFP
5.	While the conflict of interest clauses (page 60) have been defined very clearly in the RFP document, it is humbly requested that the Department may explicitly mention in the RFP that any firm providing IT PMU or Consulting services currently for the client (MoSPI) will have a conflict of interest in this assignment and hence will not be able to participate.	As per RFP
6.	It is humbly requested that department may reconsider the weightage distribution for evaluation of technical proposal. There is only 15 marks allotted to understanding of ToR	As per RFP

		which should include proposed approach & methodology, system architecture, tech stack, work plan etc by bidder. Given the criticality of the project and volume of information to be processed, more weightage (at least 30 marks) may be given to the approach & methodology section where bidders are expected to demonstrate their indicative approach for system architecture, information security, scalability, performance and work plan.	
7.	It is humbly requested that department may reconsider to increase the minimum technical score for technical qualification **to 70.** This will ensure that only quality proposals from the bidders are considered for financial evaluation and this will reduce the vendor risk during project execution.	As per RFP
8.	It is requested that development environment may also be allowed to be set up in the client environment (NIC Data center or Client owned data center) as the infra requirement for development will be very small compared to testing and production, however this will reduce a lot of risk and unnecessary challenges in terms of technology compatibility and migration of code from one data center (Bidders own environment) to other data center (Client environment). In an agile project, these migrations will be very frequent.	As per para 2 of page: 23 in RFP.
9.	The expectation for user training is not very clear. Will it be a centralized training / virtual mode training or the trainers from implementation agency are required to travel to different states and UT to provide training. In such case, what will be the training schedule ? is it 2 days for each State/UT? Also for such travel (& stay), is it expected that the associated cost is considered in the financial proposal of the bidder?	As per serial no 8(i) of page: 29 of RFP.
10.	It is requested that the user department may specify what all regional languages (apart from English and Hindi) the training materials to be delivered? The cost of translation will depend of the number and type of language.	As per corrigendum.
11.	What is the acceptable range for RPO and RTO for the Department?	As per corrigendum.
12.	It is requested if the department may provide some clarity as to how these milestones will be accepted by department as per the timeline and corresponding payment will be made? Because these modules such as Log-in authentication, data collection module, supervisors web module etc. are interdependent. Will the department provide sign-off for individual modules in silos?	As per Note: 2 of page: 33 in RFP.
13.	There may be a typo in the note given (A period of 3 months (i.e.. 3 weeks)). Also what is the expectation from pre-warranty period? There is no SLA defined in the RFP as such.	As per corrigendum.
14.	In GeM portal, financial evaluation is done in an automated way through system workflow. And in GeM it automatically adds GST to the bid value before submission. Requesting the department for clarify as to how financial evaluation would be done on Total Financial Bid Value, exclusive of taxes in such scenario.	As per corrigendum.
15.	We humbly request you to please remove this clause. If the lowest quote of any	As per RFP

		technically qualified bidder is binding on the H1 bidder, then it goes against the spirit of QCBS tender. Also it will not be possible for any established firm with acceptable corporate governance standard to get internal legal and financial approval for any project wherein the man-month quote (of unknow value) of another organization is binding on them.	
16.	Since the audited financial statement for FY 2023-24 will take some time to be available, it is humbly requested to consider Average Annual Turnover for FY 2020-21, FY 2021-22 and FY 2022-23 only	As per RFP	
17.	Documentary Proofs requested - Experience /completion certificates from clients or certificate from CA/CS of the Agency indicating dale of completion, scope of the project, name of th client and release of last installment as per sanction order. Kind request and consideration for modification of the clause as below : "Experience /completion certificates from clients or certificate from CA/CS or **Authorized Signatory** of the Agency indicating dale of completion, scope of the project, name of the client and release of last installment as per sanction order." Also for large projects having multiple tracks, requesting the department to accept phase completion certificate.	As per RFP	
18.	Given clause : 4 marks for each completed project upto maximum of 10 projects. Kind request and consideration for modification of the clause as below : Maximum 4 projects with value of INR 10 Crores or more (10 marks for each project) OR Maximum 8 projects with value of INR 4 Crores or more (5 marks for each project) OR Maximum 10 projects with value of INR 2 Crores or more (4 marks for each project) This will give level playing field to bidders who execute large and complex projects spread across multiple years. It may also be noted that the estimated bid value of the current assignment given in GeM portal is INR 10 Cr.	As per RFP	
19.	Documentary Proofs requested - Experience /completion certificates from clients or certificate from CA/CS of the Agency. Kind request and consideration for modification of the clause as below : Experience /completion certificates from clients or	As per RFP	

	certificate from CA/CS **or Authorized Signatory** of the Agency.	
20.	Documentary Proofs requested - CVs of personnel with relevant educational qualification and Experience certified by HR Department of the agency. Kind request and consideration for modification of the clause as below : CVs of personnel with relevant educational qualification and Experience certified by HR Department **or Authorized Signatory** of the agency.	As per RFP
21.	It is kindly requested that considering the nature and complexity of the project, the bid submission end date may be extended for at least **3 weeks** from the current end date to enable us to do a thorough analysis of the requirements, get all internal approvals before submission and prepare a comprehensive proposal.	As per corrigendum.
COMPANY: TCS		
1.	We suggest allowing SaaS based product / platform companies to participate with their own SaaS product / platforms.	As per corrigendum
2.	We suggest the Saas based Product/Platform should be hosted on the service provider's Data Center. We have Tier III and Tier IV Data Centers available in different seismic zone. The Data Center infrastructure is CERT IN certified for safe to host and our Cloud is empaneled by MeITY for providing cloud services to Govt. organizations.	Refer RFP Section 6 TOR Point 1 Para 2
3.	Please provide previous economic surveys Data collection pattern in terms of Peak Load of Concurrent users (Percentage or absolute number whatever is available), Concurrency of Enumerators and Supervisors.	Refer RFP Section 6 TOR Point 3
4.	For a Saas based Product/Platform, FRS and SRS won't be required. Hence, we suggest to relax these two clauses for Saas Service Providers.	Refer RFP Section 6 TOR Point 4 Table S. No. 1(a), 1(b)
5.	Please clarify on the below: •How many integrations are expected? •What will be the kind of integration (Online Web based Integration or File Upload) We understand the Bulk Login Facility is required for creation of Login IDs. Please confirm whether our understanding is correct.	Will be discussed during FRS also, refer corrigendum
6.	• We understand the Creation of Boundaries should be available for administrators and configurators in Web Solution only and not required for Android Application. • Please provide the volume/ number of Blocks/Area.	Will be discussed during FRS
7.	Since usage of iOS for Data collection is minimal, so we request this point to be removed	As per RFP
8.	What will be high peak of traffic of uploading responses back to cloud?	Refer Section 6 TOR Point 3
9.	•Please clarify whether the capability to add/remove the field should be available to the Web Based application for the administrator/configurator or for the field agents.	Will be discussed during FRS

	•Please let us know what all data needs to be auto populated and their administrative databases.	
10.	We understand that the Supervisor module will work through Web based Interface with ability for validation. Please confirm whether our understanding is correct.	Will be discussed during FRS
11.	Need more clarity on Point v. i.e. Validation modules at different levels, and bottom – up checks should exist, where some of subordinates, entities, should be equal to value calculated at next level	Will be discussed during FRS
12.	We recommend to send the raw data from our server to MoSPI server for further analysis. So, MoSPI can have the past data in their own server for future analysis.	Will be discussed during FRS
13.	A self-learning E -module may also be created where all training materials are available for ready reference. •Please clarify in details. •Please clarify who will give the Training.	Refer RFP Section 6 Point 4 S.No. 8 and corrigendum
14.	Our platform is a Saas based platform. Source code of the platform can't be shared. However, we will share the Survey Configuration Code, customized for MoSPI.	As per corrigendum
15.	For a Saas based Product/Platform, FRS and SRS won't be required. End Survey UI/UX can be customized for MoSPI requirements.	Refer RFP Section 6 TOR Point 4 Table S. No. 1(a), 1(b)
16.	We understand the Web Application/Dashboards can be accessible using Mobile Browser. Please confirm whether our understanding is correct.	Yes
17.	The Timelines for the Deliverables will be mutually discussed and agreed upon.	Refer RFP Section 6 Point 6
18.	Our platform is a Saas based platform. Source code of the platform can't be shared. However, we will share the Survey Configuration Code, customized for MoSPI. Hence, we request relaxation of the clause for SaaS based Service providers.	As per corrigendum
19.	Our platform is a SaaS based platform. Source code of the platform can't be shared. However, we will share the Survey Configuration Code, customized for MoSPI. Hence, we request relaxation of the clause for SaaS based Service providers.	As per corrigendum
20.	We suggest removal of this clause as the Quality and Experience of the suggested Manpower may differ from other bidders.	Refer RFP Form - B3 Point (iv)
21.	We suggest General and Special conditions of the contract should be on mutual agreeable terms with the selected vendor.	Refer RFP General conditions of Contract (Annexure IV)
22.	As per the General Conditions of GEM, organizations having more than 500 Crore turnover are exempted from EMD on GEM. (Pls refer to General Terms and conditions of GeM) Request confirmation.	Exempted, as per GeM rules.
23.	We suggest: As the effective value of 10 project as min is coming to 20 Cr as value. We suggest instead of asking 10 nos. as projects. 2 projects of 10 cr each would be sufficient for satisfying the objective / condition. (Also, in line with the PQC criteria Sl. No 2 on past experience of agency.	As per RFP Annexure I
COMPANY: Bharat Electronics Ltd		
1.	Whether will be done at Bidder's premises or MOSPI's premises in Delhi	As per RFP
2.	How many manpowers will be deployed at MOSPI premises	As per RFP

3.	It is understood that MoSPI will provide LGD code to BEL for Master creation	YES
4.	It is understood that MoSPI will provide Census code to BEL for Master creation	YES
5.	It is understood that both codes are different	YES
6.	BEL has itw own Cert-In team. Whether it is allowed to carry out Mobiole App and website certification from its internal team	As per corrigendum
7.	It is understood that 3 week will be pre warranty perio	As per corrigendum
8.	It is found that Census related questions are lengthy(more texts) and will be difficult for enumerator to read theses questions in mobile app. Whether it is recommended to use only Tablet Pc or both	Both
COMPANY: EsriIndia		
1.	We understand that"onsite" means that resources (designer, developer, tester) involved for all the activities will be deployed onsite. Please confirm.	As per RFP
2.	We understand that Geographic boundaries upto Village/Enumeration block and Ward/UFS block already exists and will be shared for integration. Please confirm.	Databases for geographical boundaries would be provided by MoSPI.
3.	What would be selection criteria for PEC to be carried out for 2% villages/USF blocks	Will be discussed during FRS
4.	Kindly elaborate about other source of data and would there be any automation required to validate collected data with business rules?	As per corrigendum
5.	Is this an automatic procedure or some manual intervention required? Kindly clarify.	Will be discussed during FRS
6.	Who will create logins for HQ Officers, district officers and Supervisor?	Will be discussed during FRS
7.	What could be other databases/systems planned for integration with web and mobile app developed under this contract? What is the current active status of all such systems? What will the mode of intergration: Rest APIs/ DB / Data?	Will be discussed during FRS
8.	Kindly clarify about bulk login. Does it mean multiple users login in simultaneously? What can be the maximum count of this ?	As per serial no: 3 of page: 24 of RFP and as per corrigendum
9.	Who will create the boundaries and is this function required in mobile app?	As per serial no: 2(vii) of page: 26 of RFP
10.	What is highest possible peak traffic of concurrent users? Kindly provide statistics for concurrency and scalability expectation.	As per serial no: 3 of page: 24 of RFP
11.	Kindly confirm if Online training is sufficient.	NO
12.	Kindly elaborate the existing Cloud with department. For better implementation, can we propose our own cloud services which follows MeiTY guidelines?	As per RFP para 2 of page: 23
13.	Is tracking of editors required for the data collected, verified & resubmitted?	Will be discussed during FRS
14.	How many major regional languages to be envisaged?	As per corrigendum
15.	Kindly clarify, how many such integrations are expected?	Will be discussed during FRS
16.	As the scope includes ONSITE solution development for Web portal ; we request you to add qualification criteria for software manufacturer also so that a robust and secured solution could be delivered.	As per RFP

17.	Kindly modify the clause as- Agency's **/SW Manufacturer** prior experience related to development of software solution/app/web-portal for Central Ministries/ Departments/ State Governments/UT Administrations/ Public Sector Enterprise/ Undertakings/ Bank. Government Autonomous bodies.	As per RFP and corrigendum
18.	Request you to add- Qualificaiton Criteria for GIS Manufacturer- The GIS Software to be used for implementation should have been supplied and implemented for various Central Ministries/ Departments/ State Governments/UT Administrations/ Public Sector Enterprise/ Undertakings/ Bank. Government Autonomous bodies for Web portal development/ integration/migration with other enterprise level /administrative system. Document Required- PO and User or Client satisfactory performance certificate	As per RFP and corrigendum
19.	Request you to add- Qualificaiton Criteria for GIS Manufacturer- The proposed GIS Platform should be natively cloud enabled and support major cloud providers like Railtel, AWS, Azure. Document Requried- Self-Declaraation from GIS Manufacturer	As per RFP and corrigendum
20.	Request you to add- Qualificaiton Criteria for GIS Manufacturer-The Manufacturer shall have Experience of supplying GIS softwar for Field Data Collection Mobile Application for at least 3 Government customer. Document Required- PO and User or Client satisfactory performance certificate	As per RFP and corrigendum
21.	Request you to add- Qualificaiton Criteria for GIS Manufacturer-Bidder should be under active maintenance for COTS software for the entire Project duration. Document Required- Letter and MAF from OEM at the start of each year.	As per RFP and corrigendum
	COMPANY: CSM Technologies Pvt. LtdSL. No	
1.	Request to kindly consider amending the same as : The Agency must be Capability Maturity Model Integration (CMMI) level Development, CMMI service level: 3 certified on the due date of RFP. **Only the CMMI Certificate validated from the CMMi Institute Website will be considered.**	As per RFP
2.	Request to kindly clarify whether the mobile application will be required to be hosted on the Play Store and iOS Store. If Yes, then the associated cost will be in whose scope.	As per RFP
3.	Request to kindly clarify the expectation from DBIM Guidelines conformity as DBIM is applicable only to the website.	Will be discussed during FRS
4.	Request to kindly consider deletion of the same as accepting the least quoted per man hour rate for changes (amongst	As per RFP

	firms whose financial bids are opened) is not justified as the associated cost for implementation of a particular work varied from vendor to vendor depending upon various factors such as: Manpower efforts and manpower cost.	
5.	Request to kindly confirm to which all other databases or Portals the solution is required to be integrated.	Will be discussed during FRS
6.	We request for atleast 14 days bid submission due date extension for the date of publishing of response to the pre-Bid Queries.	As per corrigendum
COMPANY: CMS Computers India Private Lim		
1.	Request you to reduce the BG amount to Rs 20L as per norms it should be only 2% of the Budget	As per RFP
2.	The bold red text currently states 3 weeks. Is this correct, or should it be 3 months?	As per corrigendum
3.	"Is there a specific helpdesk ticketing tool that should be used, or should a module be developed within the application?	Will be discussed during FRS
4.	Is 24/7 online helpdesk support required, and is an on-site presence also expected?	Will be discussed during FRS
5.	Which cloud service provider expected to provide cloud infrastructure? Who will cover the cost of the cloud infrastructure (Vendor/Customer)?	As per RFP
6.	Which technology stack does MoSPI prefer or recommend? Either Open Source community version or Propriatory software?	As per RFP
7.	What is the expected number of concurrent users?	As per RFP
8.	Bulk Login facility would be needed in the Login Authentication module - Need more details about this. Is it for bulk onboarding of users into the system?	As per corrigendum
9.	IV. The validation rules should be customizable - Need more details about this with few examples.	Will be discussed during FRS
10.	Enterprise Management Service (EMS) & Application Performance Monitoring (APM) - Are these tools required? If so, who will be responsible for covering the cost?	As per RFP
11.	Is Chat BOT facility required?	As per RFP
12.	Is SMS / email / Payment Gateway integration required?	As per RFP and corrigendum
13.	Is any commercial / Advanced BI Tools required for reports and Dashboard?	Will be discussed during FRS

14.	What external integrations are required for the application?	Will be discussed during FRS
COMPANY: Writer Corporation-2		
1.	Can you provide more detailed specifications or sample formats for the report generation module mentioned in the scope?	Will be discussed during FRS
2.	Are there specific guidelines for the mobile app's offline functionality and synchronization mechanisms?	Will be discussed during FRS
3.	What specific data protection regulations must the solution comply with, especially regarding data storage and transmission?	As per MeitY Guidelines
4.	Can you please clarify the requirements for data validation and integration with external data sources?	Will be discussed during FRS
5.	Are there any preferred platforms or tools for conducting the security audit and SSL implementation?	As per MeitY Guidelines
6.	How will field testing be coordinated, and what kind of support will MoSPI provide?	Will be discussed during FRS
7.	Are there specific languages beyond Hindi and English that must be included in the training materials?	As per corrigendum
8.	How frequently will progress review meetings be conducted, and who will be part of these evaluations?	Will be discussed during FRS
9.	What are the expected response times for the application under peak load, and are there penalties for not meeting these requirements?	As per corrigendum
10.	As per the Scope, this application is to be used for field survey or for self reporting purpose?	As per RFP
11.	Which platforms should the mobile app support? (iOS, Android, both)	As per RFP
12.	What is the estimated number of users who will access the app simultaneously?	As per RFP
13.	Should the mobile app be compatible with low-spec devices, especially in regions with limited resources?	Will be discussed during FRS
14.	How should conflicts in data be handled if multiple users update the same data offline and sync later?	Will be discussed during FRS
15.	Should the mobile app support multiple languages?	As per corrigendum
16.	Applications will be deployed on cloud or on premise servers?	As per RFP
17.	What parameters/checks will be defined for quality control of the data in the application?	As per Standard Rules & Regulation of MeitY and IT Rules
18.	Should the application work offline in case of poor internet connectivity?	As per RFP
19.	Any verification or KYC to be carried out during the survey?	As per RFP
20.	How should data validation be handled? (real-time validation, batch validation after submission)	Both
21.	Should there be a downloading & uploading feature within the application?	YES
22.	Parameters to be recorded while filling the economic census?	As per RFP Schedule 8.0
23.	List of set KPIs for Analytics Reporting?	Will be discussed during FRS

24.	What kind of training will the users need to effectively use the application?	As per RFP
25.	Do you need a helpdesk or in-app tutorial feature for first-time users?	As per RFP
26.	Should the mobile app support multiple languages?	As per corrigendum
27.	Alert notification	As per RFP and corrigendum
28.	Frequency of Security Audit	As per RFP
29.	Development environment to be provided by MoSPI	As per RFP
30.	Data Sources	Will be discussed during FRS
31.	Can you provide more detailed specifications or sample formats for the report generation module mentioned in the scope?	Will be discussed during FRS
32.	What specific data protection regulations must the solution comply with, especially regarding data storage and transmission?	As per Standard Rules & Regulation of Government of India, MeitY and IT Rules
33.	Can you please clarify the requirements for data validation and integration with external data sources?	Will be discussed during FRS
34.	Are there any preferred platforms or tools for conducting the security audit and SSL implementation?	As per MeitY Guidelines
35.	What are the expected response times for the application under peak load, and are there penalties for not meeting these requirements?	As per corrigendum
36.	How should conflicts in data be handled if multiple users update the same data offline and sync later?	Will be discussed during FRS
37.	Should there be downloading & uploading feature within the application?	Will be discussed during FRS
38.	Parameters to be recorded while filling economic census?	As per RFP
39.	Development environment to be provided by MoSPI?	As per RFP
40.	How shall we integrate with the source systems, via API or Excel uploads? If through API, then API development will fall under MoSPI or concerned department scope?	Both and API development will be the responsibility of the concerned agency.
41.	Can we get realaxtion average turnover Rs. 20cr instead of Rs.40cr in specified period	As per RFP
42.	Will there be a need of a centralised support team to address / rectify errors in real time basis?	As per RFP
43.	Requesting for below realaxtion : (i) 1 project of contract value at least Rs.5 crores (ii) 2 projects of contract value at least Rs.3 crores (iii)3 projects of contract value at least Rs.2 crores	As per RFP
44.	Requesting for relaxation on average turnover Rs. 20cr instead of Rs.40cr in specified period	As per RFP
COMPANY: ADG Online Solutions		
1.	**1. Pre-qualification criteria:** We request an exemption in the turnover requirement as per the Government of India's exemption rule for MSME companies.	As per RFP
2.	**2. Annexure-I, Point No. 3**: We request an exemption in the turnover requirement as per the Government of India's exemption rule for MSME companies.	As per RFP

3.	**3. Annexure-I, Point No. 4**: We request a reduction in the required number of similar projects from 10 to 5.	As per RFP
	COMPANY: M&N Retail Pvt.Ltd.	
1.	1. Pre-qualification criteria: We request an exemption in the turnover & experience as per the Government of India's exemption rule for start-up companies.	As per RFP
2.	2. Annexure-I, Point No. 3: We request an exemption in the turnover requirement as per the Government of India's exemption rule for startup companies.	As per RFP
3.	3. Annexure-I, Point No. 4: We request give exemption in the similar projects.	As per RFP