

**M-13014/4/2024-EC(ESD)**  
**Government of India**  
**Ministry of Statistics & Programme Implementation**  
**Economic Statistics Division**  
**Economic Census Unit**

Khurshid Lal Bhatia  
Janpath, New Delhi-110002  
Dated: 13.11.2024

**CORRIGENDUM-II**

**Subject: Clarifications/Modifications & Notice for extension of last date of submission of bids in respect of bid no. GEM/2024/B/5547/437 for engagement of an agency for providing end-to-end digital solution for 8th EC-reg.**

With the approval of competent authority, following clarification/modifications are being incorporated in the above-mentioned RFP published on GeM port

S. No	Section/Reference of RFP	Content of RFP	Modified Content
1	At Pg. 32, Sr No. 6, Payment Schedule and Timelines linked to deliverables, Note 1.	“A period of 3 months (i.e. <b>3 weeks</b> )”	“A period of 3 months (i.e. <b>13 weeks</b> )”
2	At Pg. 44, Note under the Summary of Costs table (iv)	“The financial evaluation would be on <b>Total Financial Bid Value, exclusive of taxes</b> ”	“The financial evaluation would be on <b>Grand Total, inclusive of taxes</b> ”.
3	Pg. 43, Form B1	“This amount is <b>exclusive</b> of all taxes and duties”	“This amount is <b>inclusive</b> of all taxes and duties”
4	Pg. 25 under the heading Scope of Work, Sr. no. 2 (vi)	“ <b>Bulk Login</b> ”	“ <b>Bulk Login Creation</b> ”
5	Pg. 14, Minimum Eligibility Criteria/Pre-Qualification Criteria Sr No. 1	The agency should be in existence for minimum <b>3 years</b>	The agency should be in existence for minimum <b>5 years</b>
6	Pg. 47, Annexure-I point 8(5)	“Agency’s prior experience related to census/surveys”	“Agency’s prior experience of software solution/app/web-portal for projects related to census/surveys”

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7	Pg. 28, point 7(i)	Conduct of security audit, etc., would be responsibility of agency	Conduct of security audit, through a third-party Cert-in Empaneled entity in accordance with Guidelines of MEITY, etc., would be responsibility of agency.
8	Pg.65, Annexure-IV General Conditions of Contract, point (xvii)	Developer must agree that the development of the end-to-end IT Solution for 8th EC (As detailed in RFP Document) is " <b>work for hire</b> " within the meaning of the Copyright Act of 1976, as amended from time to time, and that the Software shall be the sole property of MoSPI. Developer will keep and maintain adequate and current written records with respect to the Software (in the form of notes, sketches, drawings and as may otherwise be specified by MoSPI), which records shall be available to and remain the sole property of MoSPI at all times. The developer shall not without permission of MoSPI, will pass on the developed software or its content to any person.	Solution can be proposed on top of existing products that has been deployed successfully and that fulfills requirement/ scope of work as described in RFP. In this case, Product needs to be deployed on Cloud Environment provided by MoSPI on both UAT and Production Environment (HW Requirements to be shared by Agency). Any License Cost needs to be borne by Hired Agency for 5 Years. Any adaptations (codebase for the same), configurations, etc. done on top of Standard Product Installation as part of EC Solution Implementation shall be shared with MoSPI along with Standard Product Documents and the ownership of the same will be with ministry.
9	Pg.26, 3(i)	Development of mobile app in both Android and iOS for data collection work and uploading of the collected data on the cloud.	Development of mobile app in both Android and iOS for data collection work and uploading of the collected data on the cloud. The Agency will get translated the schedule/ questionnaire of 8 <sup>th</sup> EC, it will be in Hindi, English and 10 major regional languages. However, provision of entry / input in the mobile application will be in English language. Ministry will facilitate only vetting of the document through State Govt.
10	Pg.26, 3(vi)	Auto fill option to save time of end users like enumerators and supervisors.	Auto fill option to save time of end users like enumerators and supervisors.  This would include feature to auto populate preloaded data bases as well as a feature to match description of job column filled by enumerator with existing NIC code description.
11	Pg.27, 4(iii)	Flow of the module will be in such a way that once the enumerator completes the data collection work	Flow of the module will be in such a way that once the enumerator completes the data collection work of the

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		of the allotted units, then supervisor will have to validate(accept/reject) the data based upon the inspections and validation checks inbuilt in the system and then enumerators will re-submit the rejected schedules after required corrections.	allotted units, then supervisor will have to validate(accept/reject) the data based upon the inspections and validation checks inbuilt in the system and then enumerators will re-submit the rejected schedules after required corrections. The Supervisors and Enumerators should get SMS/Email regarding the work update of Enumerators and queries of Supervisors, respectively, apart from app-based notifications. The cost of the same to be borne by the agency.
12	Pg.29, 8(ii)	Training material for Data collection / supervision should be available along with its respective modules.	The Training Material would include training on usage of app/portal/dashboard as well as schedule/questionnaire of 8 <sup>th</sup> EC. The translation of schedule/questionnaire in Hindi, English and 10 major regional languages will be done by the Agency. Ministry will facilitate only vetting of the document through State Govt.
13	Pg. 30, 9(xiii)	Conduct regular disaster recovery tests to ensure that the recovery process works smoothly and meets the RTO requirements.	<p>Conduct regular disaster recovery tests to ensure that the recovery process works smoothly and meets the RTO and RPO requirements.</p> <p><b>RPO (Recovery Point Objective):</b> Application design shall consider Disaster Recovery Measures in such a way that there is No Data Loss in terms of Survey Data captured by enumerators from field.</p> <p><b>RTO (Recovery Time Objective):</b> In case of Disaster that impacts the Mobile Application or Census Dashboard that impact Census Operations, the maximum permissible time is 5 Minutes. If Service is down for time which is more than permissible limits, Penalty Clause shall be executed.</p>

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14	Pg. 28, 7(iii)	Alarm functionality should be implemented in case any of the node hosting service (Android/Web based), goes down, or behaving unexpectedly.	Alarm functionality should be implemented in case any of the node hosting service (Android/Web based), goes down, or behaving unexpectedly.  SNMP Monitoring Dashboard should be active, which shall notify Configurable Recipients in case of any Critical Alarms.
15	Page 63 Annexure-IV General Conditions of Contract	New Addition to Point (xii) Penalties	If service is not responding for continuous requests or giving erroneous response that impacts normal census operations, i.e. Enumerators are not able to Login or capture data or census dashboards are not responding, then for each minute more than 5 Minutes, penalty shall be imposed as per SLA.

2. The last date of submission of bids have been extended to **25.11.2024 by 10:00 am.**
3. The replies to the queries raised during the pre-bid meeting and received via mail or GeM portal shall be uploaded shortly.
4. The General Terms and Conditions mentioned in the above-mentioned RFP are not exhaustive and the same will be detailed in SLA.
5. The above clarification/modification/amendments shall be a part of bid document for all the purposes.

  
**Neha Srivas**  
**Deputy Director Ger**