

# 10. Postal Communication





# 10. POSTAL COMMUNICATION

## Concepts and Definitions

**Ergonomics** - Human factors

**Meghdoot Postcards** - Meghdoot Post Card is a variant of normal post cards and was introduced by Business Development Directorate of the Department as a premium product w.e.f. 1st September 2002. The space for writing on address side is utilized for multi-colour advertisements of different products and services by the clients at a fixed rate determined from time to time. The client also indicates the territory of release or circulation of the Meghdoot Post Cards. In addition to territories designated by the client, limited numbers of Meghdoot Post Cards are available for sale from seven selected Philatelic Bureaux authorized for sale of new postal stationery.



## 10. POSTAL COMMUNICATION

10.1 D/o Posts in the M/o Communications and IT is the nodal ministry for the data. Highlights of the sector given below are mainly based on summary table no. 10.0 on Trends in Postal Communication Indicators.

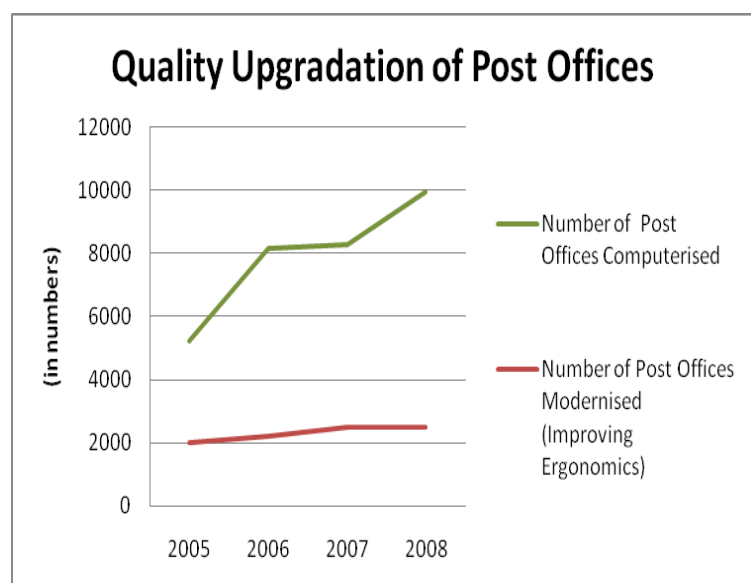
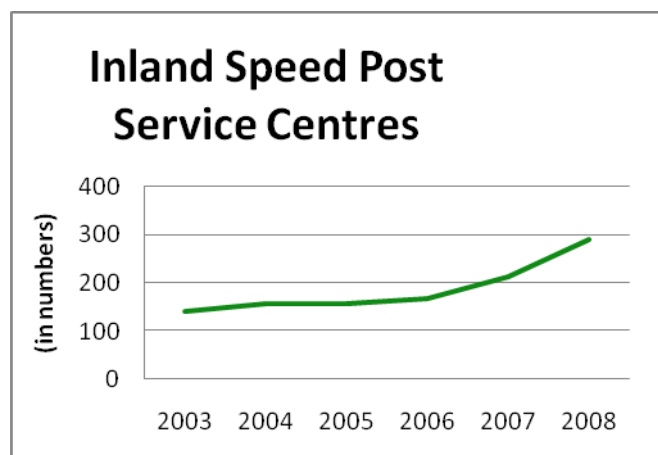
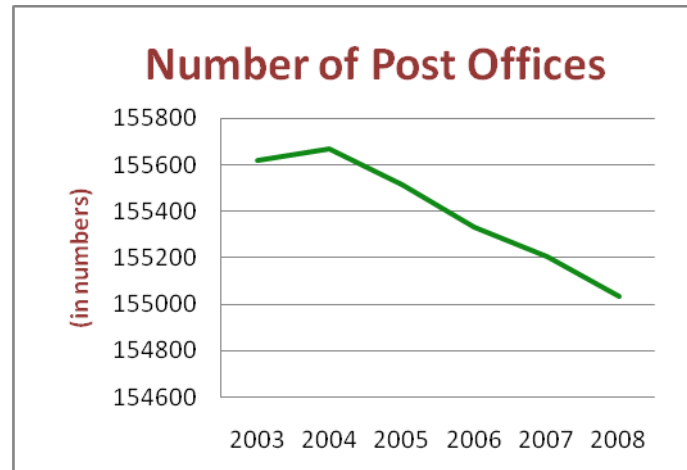
### Postal Network

10.2 Postal network at the grass root level is showing a declining trend during 2003-2008 in terms of number of post offices, post boxes/ post bags rented by public.

However number of letter boxes, increased by 102 numbers and number of inland speed post centres increased by 150 numbers. Postal network expansion is seen chiefly in terms of number of inland speed post centres, showing a CAGR of 15.68%. The number of international speed post centres however remained constant at 97 during the period.

### Quality

10.3 While on the one hand network expansion in terms of post offices is showing negative growth trend, there is appreciable increase in computerization and modernization of post offices. Number of computerized post offices increased from 5232 in 2005 to 9939 in 2008 showing a high CAGR of 24%. Similarly number of modernized post



offices increased from 2019 in 2005 to 2504 in 2008 showing a CAGR of 7%.

#### **Fiscal Cost**

10.4 Revenue earned through postal services has increased from ₹400965 lakh to ₹549490 lakh during 2003 to 2008 showing a CAGR of 6.5%, while net expenditure on Postal Sector has increased at a slightly lesser rate of 5.5% per annum during the same period.

#### **Utilisation**

10.5 Mail traffic, Air Mail International, Inland Money Order except Air Mail Domestic are showing negative growth rates during 2003 to 2008 indicating a decline in the utilisation of postal services. This can be attributed to entry of private operators for which data is not available.

**Table 10.0 : Trends in Important Indicators of Postal Communication Infrastructure**

Sl. No.	Indicators	2003	2004	2005	2006	2007	2008	CAGR %
		( Reference Date / Period - As on 31st March for Stock Variables - Financial Year ending on 31st March for Flow Variables)						
<b>A</b>		<b>ACCESS</b>						
1	Post Offices (in numbers)	155618	155669	155516	155333	155204	155035	-0.08
2	Letter Boxes (in numbers)	590952	597149	584006	601319	589666	591054	0.003
3	Post Boxes rented by public (in numbers)	66483	62468	73644	66998	65348	58236	-2.61
4	Post Bags rented by public (in numbers)	6369	8132	6340	5508	4961	4588	-6.35
5	P. Boxes cum Bags rented by public (in numbers)	4438	3134	2382	2453	1912	1703	-17.43
6	Inland Speed Post Service Centres (in numbers)	140	157	157	168	211	290	15.68
7	International Speed Post Service Merchandise and Documents (in numbers)	97	97	97	97	97	97	0
<b>B</b>		<b>QUALITY</b>						
8	Number of Postal Employees (including Gramin Dak Sewak)	565922	549285	543054	520191	500883	494589	-2.66
9	Number of Postal Complaints	914.0	747.0	936.6	958.6	795.2	822.8	-2.08
10	Number of Post Offices Computerised	-	-	5232	8163	8263	9939	23.85
11	Number of Post Offices Modernised (Improving Ergonomics)	-	-	2019	2232	2504	2504	7.44
12	High Speed Automated mail Processing System (in numbers)	-	-	2	2	2	2	0
<b>C</b>		<b>FISCAL COST</b>						
13	Revenue Earned (Rs. in lakh)	400965	425693	443185	502349	532244	549490	6.51
14	Net Expenditure (Rs. in lakh)	537405	563215	581369	623337	657196	700634	5.45
<b>D</b>		<b>UTILISATION</b>						
15	Mail Traffic (in crore numbers)	909.41	863.53	736.03	670.06	667.71	639.11	-6.81
16	Air Mail Domestic(lakh Kg.)	118.59	110.47	135.84	151.98	130.55	137.19	2.96
17	Air Mail Foreign(lakh Kg.)	49.98	46.30	41.97	40.98	44.74	43.78	-2.61
18	Inland Money Order (in lakh numbers)	1050.30	1101.47	1015.98	957.90	991	910.46	-2.82

Source: Material Supplied by D/o Posts

**Table 10A.1 : Circle-wise Number of Post Offices as on 31st March**

(in numbers)

Sl. No.	Circle	2007			2008			% Change in Total No. of Post Offices 2007-08 over 2006-07
		Urban	Rural	Total	Urban	Rural	Total	
1	Andhra Pradesh	1299	14860	16159	1287	14862	16149	-0.06
2	Assam	298	3708	4006	298	3709	4007	0.02
3	Bihar	432	8622	9054	432	8625	9057	0.03
4	Chhattisgarh	223	2901	3124	223	2900	3123	-0.03
5	Delhi	489	81	570	490	81	571	0.18
6	Gujarat	732	8242	8974	732	8238	8970	-0.04
7	Haryana	325	2328	2653	324	2329	2653	0
8	Himachal Pradesh	120	2659	2779	119	2658	2777	-0.07
9	Jammu & Kashmir	227	1464	1691	227	1464	1691	0
10	Jharkhand	272	2819	3091	272	2819	3091	0
11	Karnataka	1245	8592	9837	1257	8569	9826	-0.11
12	Kerala	911	4159	5070	911	4159	5070	0
13	Madhya Pradesh	848	7481	8329	860	7463	8323	-0.07
14	Maharashtra	1313	11524	12837	1338	11515	12853	0.12
15	North-East	200	2732	2932	202	2732	2934	0.07
16	Orissa	579	7582	8161	579	7583	8162	0.01
17	Punjab	527	3425	3952	493	3418	3911	-1.04
18	Rajasthan	718	9646	10364	674	9644	10318	-0.44
19	Tamil Nadu	2058	10121	12179	1846	10269	12115	-0.53
20	Uttar Pradesh	1987	15679	17666	1946	15716	17662	-0.02
21	Uttarakhand	220	2496	2716	218	2496	2714	-0.07
22	West Bengal	1135	7925	9060	1134	7924	9058	-0.02
	<b>Total</b>	<b>16158</b>	<b>139046</b>	<b>155204</b>	<b>15862</b>	<b>139173</b>	<b>155035</b>	<b>-0.11</b>

Source: Material Supplied by D/o Posts



**Table 10A.2 : Circle-wise Number of MDGs as on 31st March**

Sl. No	Circle	2007			2008			(in numbers) % Change in Total No. of MDGs 2007-08 over 2006-07
		Urban	Rural	Total	Urban	Rural	Total	
1	Andhra Pradesh	3	0	3	6	1	7	133.33
2	Assam	20	0	20	20	0	20	0
3	Bihar	19	0	19	19	0	19	0
4	Chhattisgarh	10	0	10	10	0	10	0
5	Delhi	0	0	0	0	0	0	-
6	Gujarat	44	0	44	44	0	44	0
7	Haryana	10	0	10	10	0	10	0
8	Himachal Pradesh	0	0	0	0	0	0	-
9	Jammu & Kashmir	11	0	11	11	0	11	0
10	Jharkhand	12	0	12	12	0	12	0
11	Karnataka	41	0	41	42	0	42	2.44
12	Kerala	40	51	91	40	51	91	0
13	Madhya Pradesh	22	0	22	22	0	22	0
14	Maharashtra	49	4	53	51	4	55	3.77
15	North-East	16	0	16	16	0	16	0
16	Orissa	34	1	35	34	1	35	0
17	Punjab	6	0	6	6	0	6	0
18	Rajasthan	11	0	11	12	0	12	9.09
19	Tamil Nadu	20	10	30	24	1	25	-16.67
20	Uttar Pradesh	25	2	27	8	0	8	-70.37
21	Uttarakhand	8	0	8	27	2	29	262.50
22	West Bengal	36	2	38	36	2	38	0
<b>Total</b>		<b>437</b>	<b>70</b>	<b>507</b>	<b>450</b>	<b>62</b>	<b>512</b>	<b>0.99</b>

MDG- Mukhya Dak Ghar

Source: Material Supplied by D/o Posts

**Table 10A.3 : Circle-wise Number of PSSKs as on 31st March**

(in numbers)

Sl. No.	Circle	2007	2008	% Change
1	Andhra Pradesh	194	147	-24.23
2	Assam	321	233	-27.41
3	Bihar	1364	1282	-6.01
4	Chhattisgarh	218	218	0.00
5	Delhi	0	0	-
6	Gujarat	48	22	-54.17
7	Haryana	239	239	0.00
8	Himachal Pradesh	178	144	-19.10
9	Jammu & Kashmir	40	40	0.00
10	Jharkhand	261	261	0.00
11	Karnataka	25	16	-36.00
12	Kerala	0	0	-
13	Madhya Pradesh	324	265	-18.21
14	Maharashtra	521	524	0.58
15	North-East	179	136	-24.02
16	Orissa	208	207	-0.48
17	Punjab	15	11	-26.67
18	Rajasthan	322	268	-16.77
19	Tamil Nadu	152	120	-21.05
20	Uttar Pradesh	1168	1194	2.23
21	Uttarakhand	128	128	0.00
22	West Bengal	21	13	-38.10
<b>Total</b>		<b>5926</b>	<b>5468</b>	<b>-7.73</b>

PSSK- Panchayat Sanchar Sewa Kendra  
Source: Material Supplied by D/o Posts

**Table 10A.4 : Circle-wise Average No. of Persons Served (Rural, Urban, Total) by a Post Office**

Sl. No.	Circle	2006			2007			% Change in Avg. No. of Persons Served by a Post Office 2007-08 over 2006-07
		No. of Persons Served			No. of Persons Served			
		Urban	Rural	Total	Urban	Rural	Total	
1	Andhra Pradesh	17093	3937	4995	17253	3937	4998	0.06
2	Assam	13366	6656	7156	13366	6655	7154	-0.032
3	Bihar	22037	9421	10023	22037	9418	10020	-0.03
4	Chhattisgarh	21834	6110	7232	21834	6112	7235	0.04
5	Delhi	30933	11049	28107	30869	11049	28058	-0.18
6	Gujarat	29388	4119	6180	29388	4121	6183	0.05
7	Haryana	22403	6887	8788	22472	6884	8788	0.00
8	Himachal Pradesh	5600	2175	2323	5647	2176	2324	0.06
9	Jammu & Kashmir	12436	5545	6470	12436	5545	6470	0
10	Jharkhand	24518	8028	9479	24518	8028	9479	0
11	Karnataka	16074	4219	5719	15920	4230	5725	0.11
12	Kerala	9432	5950	6575	9432	5950	6575	0
13	Madhya Pradesh	21190	6473	7971	20894	6488	7977	0.07
14	Maharashtra	35997	5123	8280	35324	5127	8270	-0.12
15	North-East	14345	3496	4236	14203	3496	4233	-0.08
16	Orissa	10649	4316	4765	10649	4315	4764	-0.01
17	Punjab	19789	13884	6873	21154	4896	6945	1.05
18	Rajasthan	20508	3465	6009	21847	4931	6036	0.44
19	Tamil Nadu	15942	14241	5438	17772	3255	5467	0.53
20	Uttar Pradesh	19701	429	10375	20116	9173	10377	0.02
21	Uttarakhand	11309	24815	3394	11413	2697	3397	0.08
22	West Bengal	21385	99784	9516	21404	7817	9518	0.02
	<b>Total</b>	<b>19891</b>	<b>5687</b>	<b>7166</b>	<b>20262</b>	<b>5682</b>	<b>7174</b>	<b>0.11</b>

Source: Material Supplied by D/o Posts

**Table 10A.5 : Circle-wise Average Area Served by a Post Office as on 31st March**

(in km<sup>2</sup>)

Sl. No.	Circle	2007	2008	% Change
1	Andhra Pradesh	17	17	0
2	Assam	19.6	19.6	0
3	Bihar	11.1	11.1	0
4	Chhattisgarh	43.3	43.3	0
5	Delhi	2.5	2.5	0.00
6	Gujarat	21.9	21.9	0
7	Haryana	16.7	16.7	0
8	Himachal Pradesh	20.0	20.1	0.50
9	Jammu & Kashmir	131.4	131.4	0
10	Jharkhand	23.9	23.9	0
11	Karnataka	19.5	19.5	0
12	Kerala	7.7	7.7	0
13	Madhya Pradesh	37.0	37.0	0
14	Maharashtra	24.3	24.2	-0.41
15	North-East	60.2	60.1	-0.17
16	Orissa	19.1	19.1	0
17	Punjab	12.8	12.9	0.78
18	Rajasthan	33.0	33.2	0.61
19	Tamil Nadu	10.7	10.8	0.93
20	Uttar Pradesh	13.1	13.1	0
21	Uttarakhand	23.4	23.4	0
22	West Bengal	11.5	11.5	0
	<b>Total</b>	<b>21.2</b>	<b>21.2</b>	<b>0</b>

Source: Material Supplied by D/o Posts

**Table 10A.6 : Circle-wise Cities having Inland Speed Post Service Centres ( as on 31.03.2008)**

Sl. No.	Circles	Number	Names of Cities
1	<b>Andhra Pradesh</b>	23	Anantapur, Bhimavaram, Chittoor, Cuddapah, Eluru, Guntakal, Guntur, Hyderabad, Kakinada, Khammam, Kurnool, Madanapalle, Nellore, Nizamabad, Ongole, Proddatur, Rajahmundry, Srikakulam, Tirupati, Vijayawada, Vishakhapatnam, Vizianagaram, Warangal
2	<b>Assam</b>	6	Dibrugarh, Guwahati, Jorhat, Silichar, Tezpur, Tinsukia
3	<b>Bihar</b>	11	Ara, Beghusarai, Bhagalpur, Chhapra, Dharbhanga, Gaya, Hajipur, Madhubani, Motihari, Muzaffarpur, Patna
4	<b>Chhattisgarh</b>	6	Bhilai, Bilaspur, Durg, Korba, Rajgarh, Raipur
5	<b>Delhi</b>	1	New Delhi
6	<b>Gujarat</b>	7	Ahmedabad, Anand, Jamnagar, Rajkot, Surat, Vadodara, Valsad
7	<b>Haryana</b>	17	Ambala, Bhiwani, Faridabad, Gurgaon, Hisar, Jind, Kaithal, Karnal, Kurukshetra, Panchkula, Panipat, Rewari, Rohtak, Sirsa, Sonapat, Yamuna Nagar
8	<b>Himachal Pradesh</b>	5	Dharmshala, Hamirpur, Mandi, Shimla, Solan
9	<b>Jammu &amp; Kashmir</b>	2	Jammu, Srinagar
10	<b>Jharkhand</b>	4	Bokaro, Dhanbad, Jamshedpur, Ranchi
11	<b>Karnataka</b>	23	Bagalkot, Bangalore, Belgaum, Bellary, Bidar, Bijapur, Chikmaglure, Chithradurga, Davanagere, Dharwad, Gadag, Gokak, Gulbarga, Hassan, Haveri, Hospet, Kolar, Koppal, Mangalore, Mysore, Raichur, Sirsi, Udupi
12	<b>Kerala</b>	13	Allappuzha, Aluva, Kannur, Kochi, Kollam, Kottayam, Kozhikode, Malappuram, Pallakkad, Pathanamthitta, Tiruvalla, Trissur, Trivandrum
13	<b>Madhya Pradesh</b>	12	Bhopal, Chhindwara, Devas, Guna, Gwalior, Indore, Jabalpur, Khandwa, Sagar, Satna, Sehore, Ujjain
14	<b>Maharashtra</b>	11	Aurangabad, Chandrapur, Goa, Jalgaon, Mumbai, Nagpur, Nasik, Pune, Thane, Vasco-De-Gama, Wardha
15	<b>North Eastern</b>	7	Agartala, Aizwal, Dimapur, Imphal, Itanagar, Kohima, Shillong
16	<b>Orissa</b>	5	Berhampur, Bhubaneswar, Cuttack, Rourkela, Sambalpur
17	<b>Punjab</b>	17	Amritsar, Batala, Bhatinda, Chandigarh, Ferozepur, Gurdaspur, Hoshiarpur, Jagraon, Jalandhar, Kapurthala, Khanna, Ludhiana, Mohali, Pathankot, Patiala, Phagwara, Sangrur
18	<b>Rajasthan</b>	7	Ajmer, Bikaner, Jaipur, Jodhpur, Kota, Pilani, Udaipur,
19	<b>Tamil Nadu</b>	45	Annamalaingar, Abasamudram, Arakkonam, Arupukottai, Bodinayakanur, Chengalpattu, Chennai, Coimbatore, Cuddalore, Dindigul, Erode, Hosur, Kanchipuram, Karaikudi, Karoor, Kovilpatti, Kumbakonam, Madurai, Mayiladuthurai, Nagercoil, Namakkal, Periyakulam, Paramakudi, Pollachi, Pondicherry, Pudukottai, Rajapalayam, Ramnathapuram, Ranipet, Salem, Sivaganga, Tenkasi, Thucklay, Tindivanam, Udumalpet, Sivakashi, Thanjavur, Tiruchirapalli, Tirunellveli, Tirupur, Tiruvannamalai, Tuticorin, Udagamandalam, Vellore, Villupuram, Virudhunagar
20	<b>Uttar Pradesh</b>	40	Agra, Aligarh, Allahabad, Azamgarh, Bahraich, Ballia, Balrampur, Bareilly, Basti, Bijnore, Budaun, Deoria, Etah, Etawah, Ferozabad, Ghaziabad, Ghazipur, Gonda, Gorakhpur, Hardoi, Jaunpur, Jhansi, Kanpur, Kheri, Khurja, Lucknow, Mainpuri, Mathura, Mau, Meerut, Mirzapur, Mordabad, Muzafarnagar, Narora, Noida, Orai, Pratapgarh, Saharanpur, Shahjahanpur, Varanasi
21	<b>Uttarakhand</b>	14	Almora, Dehradun, Haldwani, Haridwar, Kashipur, Kotdwar, Lansdowne, Mussoorie, Nanital, New Tehri, Pauri, Rishikesh, Roorkee, Rudrapur, Gangtok, Howrah, Jalpaiguri.
22	<b>West Bengal</b>	12	Asansol, Burdwan, Darjeeling, Durgapur, Gangtok, Howrah, Jalpaiguri, Kharagpur, Kolkata, Malda, Port-Blair, Siliguri
23	<b>A.P.S.</b>	2	1CBPO, 2CBPO

**TOTAL SPEED POST CENTRES : 290**

Source: Material Supplied by D/o Posts

**Table 10A.7 : Countries Covered under International Speed Post Service as on 31.03.08**

Sl. No.	Country	Sl. No.	Country	Sl. No.	Country	Sl. No.	Country Documents Only
1	Austria	26	Greece	51	People's Republic of China	1	Argentina
2	Australia	27	Hong Kong	52	Philippines	2	Belgium
3	Bangladesh	28	Hungry	53	Poland	3	Cape Verde
4	Barbados	29	Iceland	54	Portugal	4	Denmark
5	Bermuda	30	Ireland	55	Qatar	5	El Salvador
6	Bahrain	31	Israel	56	Republic of Korea	6	Guyana
7	Belarus	32	Italy	57	Romania	7	Indonesia
8	Bhutan	33	Japan	58	Russia	8	Iran
9	Botswana	34	Jordan	59	Senegal	9	Iraq
10	Brunei Darussalam	35	Kenya	60	Singapore	10	Kuwait
11	Bulgaria	36	Latvia	61	Spain	11	Luxembourg
12	Canada	37	Macau	62	Sudan	12	Maldives
13	Cayman Island	38	Malawi	63	Switzerland	13	Mexico
14	Cambodia	39	Malaysia	64	Tanzania	14	Niger
15	Cuba	40	Mauritius	65	Taiwan	15	Nigeria
16	Cyprus	41	Mongolia	66	Turkey	16	Panama
17	Egypt	42	Morocco	67	Thailand	17	Papua New Guinea
18	Estonia	43	Namibia	68	United Arab Emirates	18	Rwanda
19	Entrea	44	Nauru	69	United Kingdom	19	Saudi Arabia
20	Ethiopia	45	Nepal	70	United States of America	20	Sri Lanka
21	Federal Republic of Germany	46	Netherlands	71	Uganda	21	Sweden
22	Fiji	47	New Zealand	72	Ukraine	22	Tunisia
23	France	48	Norway	73	Vietnam	23	Yemen Arab Republic
24	Georgia	49	Oman			24	Zaire
25	Ghana	50	Pakistan				

Source: Material Supplied by D/o Posts

**Table 10A.8 : Circle-wise Availability of Letter Boxes as on 31st March**

Sl. No.	Circle	2007			2008			(in numbers) % Change in Total No. of Letter Boxes in 2007-08 over 2006-07
		Urban	Rural	Total	Urban	Rural	Total	
1	Andhra Pradesh	9466	41046	50512	9470	41678	51148	1.26
2	Assam	1686	16800	18486	1686	16800	18486	0
3	Bihar	2774	22095	24869	2831	22129	24960	0.37
4	Chhattisgarh	1081	15957	17038	1081	15985	17066	0.16
5	Delhi	3114	206	3320	3138	206	3344	0.72
6	Gujarat	5622	22805	28427	5501	22700	28201	-0.80
7	Haryana	1942	7002	8944	1939	7002	8941	-0.03
8	Himachal Pradesh	763	6877	7640	763	6877	7640	0
9	Jammu & Kashmir	658	7084	7742	658	7084	7742	0
10	Jharkhand	1311	11855	13166	1311	11855	13166	0
11	Karnataka	7011	26254	33265	7057	25717	32774	-1.48
12	Kerala	5220	14481	19701	5227	14485	19712	0.06
13	Madhya Pradesh	5139	35803	40942	5148	36860	42008	2.60
14	Maharashtra	10632	42492	53124	10766	43582	54348	2.30
15	North-East	774	5678	6452	774	5678	6452	0
16	Orissa	2506	24226	26732	2508	24256	26764	0.12
17	Punjab	3024	12287	15311	3026	12287	15313	0.01
18	Rajasthan	4612	24597	29209	4630	24569	29199	-0.03
19	Tamil Nadu	10371	34510	44881	10764	33121	43885	-2.22
20	Uttar Pradesh	12053	74580	86633	12053	74580	86633	0
21	Uttarakhand	1642	11365	13007	1642	11365	13007	0
22	West Bengal	5927	34338	40265	5928	34337	40265	0
	<b>Total</b>	<b>97328</b>	<b>492338</b>	<b>589666</b>	<b>97901</b>	<b>493153</b>	<b>591054</b>	<b>0.24</b>

Source: Material Supplied by D/o Posts

**Table 10A.9: Circle-wise Availability of Post Boxes Rented by Public as on 31st March**

(in numbers)

Sl. No.	Circle	2007	2008	% Change
1	Andhra Pradesh	2159	1835	-15.01
2	Assam	790	790	0
3	Bihar	904	904	0
4	Chhattisgarh	430	373	-13.26
5	Delhi	1956	1386	-29.14
6	Gujarat	6309	6394	1.35
7	Haryana	1109	1409	27.05
8	Himachal Pradesh	379	379	0
9	Jammu & Kashmir	1722	1722	0
10	Jharkhand	576	541	-6.08
11	Karnataka	6983	702	-89.95
12	Kerala	6886	6911	0.36
13	Madhya Pradesh	1256	1213	-3.42
14	Maharashtra	11392	11599	1.82
15	North-East	2405	2405	0
16	Orissa	1012	1006	-0.59
17	Punjab	1548	1486	-4.01
18	Rajasthan	1940	2135	10.05
19	Tamil Nadu	8157	7614	-6.66
20	Uttar Pradesh	2270	2270	0
21	Uttarakhand	700	697	-0.43
22	West Bengal	4465	4465	0
	<b>Total</b>	<b>65348</b>	<b>58236</b>	<b>-10.88</b>

Source: Material Supplied by D/o Posts



**Table 10A.10 : Circle-wise Availability  
of Post Bags Rented by Public as on 31st  
March**

(in numbers)				
Sl. No.	Circle	2007	2008	% Change
1	Andhra Pradesh	405	307	-24.20
2	Assam	10	10	0
3	Bihar	84	84	0
4	Chhattisgarh	20	20	0
5	Delhi	75	58	-22.67
6	Gujarat	279	292	4.66
7	Haryana	5	4	-20.00
8	Himachal Pradesh	27	24	-11.11
9	Jammu & Kashmir	66	66	0
10	Jharkhand	146	190	30.14
11	Karnataka	268	304	13.43
12	Kerala	910	927	1.87
13	Madhya Pradesh	223	150	-32.74
14	Maharashtra	579	502	-13.30
15	North-East	86	86	0
16	Orissa	96	98	2.08
17	Punjab	37	12	-67.57
18	Rajasthan	44	47	6.82
19	Tamil Nadu	1131	937	-17.15
20	Uttar Pradesh	239	239	0
21	Uttarakhand	49	49	0
22	West Bengal	182	182	0
<b>Total</b>		<b>4961</b>	<b>4588</b>	<b>-7.52</b>

Source: Material Supplied by D/o Posts

**Table 10A.11 : Circle-wise Availability  
of Post Boxes cum Bags Rented by  
Public as on 31st March**

(in numbers)				
Sl. No.	Circle	2007	2008	% Change
1	Andhra Pradesh	61	68	11.48
2	Assam	0	0	-
3	Bihar	281	281	0
4	Chhattisgarh	8	35	337.50
5	Delhi	27	24	-11.11
6	Gujarat	1	1	0
7	Haryana	0	102	-
8	Himachal Pradesh	0	2	-
9	Jammu & Kashmir	0	0	-
10	Jharkhand	0	0	-
11	Karnataka	175	0	-100.00
12	Kerala	222	197	-11.26
13	Madhya Pradesh	11	7	-36.36
14	Maharashtra	70	54	-22.86
15	North-East	16	16	0
16	Orissa	0	0	-
17	Punjab	1	0	-100.00
18	Rajasthan	7	2	-71.43
19	Tamil Nadu	833	856	2.76
20	Uttar Pradesh	168	27	-83.93
21	Uttarakhand	0	0	-
22	West Bengal	31	31	0
<b>Total</b>		<b>1912</b>	<b>1703</b>	<b>-10.93</b>

Source: Material Supplied by D/o Posts

**Table 10B.1 : Circle-wise Status of Modernisation and Computerisation as on 31st March**

Sl. No.	Circle/State	(in numbers)							
		Post Offices Modernised (Improving Ergonomics)			Post Offices Computerized			High Speed Automated mail Processing System	
		2007	2008	% Change	2007	2008	% Change	2007	2008
1	Andhra Pradesh	165	165	0	494	523	5.87	0	0
2	Assam	94	94	0	307	624	103.26	0	0
3	Bihar	120	120	0	293	295	0.68	0	0
4	Chhattisgarh	49	49	0	93	99	6.45	0	0
5	Delhi	128	128	0	278	288	3.60	0	0
6	Gujarat	157	157	0	527	890	68.88	0	0
7	Haryana	59	59	0	170	191	12.35	0	0
8	Himachal Pradesh	72	72	0	128	166	29.69	0	0
9	Jammu & Kashmir	39	39	0	82	116	41.46	0	0
10	Jharkhand	35	35	0	126	133	5.56	0	0
11	Karnataka	127	127	0	511	565	10.57	0	0
12	Kerala	112	112	0	608	667	9.70	0	0
13	Madhya Pradesh	126	126	0	278	331	19.06	0	0
14	Maharashtra	241	241	0	929	1040	11.95	1	1
15	North-East	85	85	0	164	295	79.88	0	0
16	Orissa	101	101	0	255	301	18.04	0	0
17	Punjab	99	99	0	255	269	5.49	0	0
18	Rajasthan	103	103	0	283	305	7.77	0	0
19	Tamil Nadu	182	182	0	900	1002	11.33	1	1
20	Uttar Pradesh	222	222	0	768	916	19.27	0	0
21	Uttarakhand	44	44	0	138	145	5.07	0	0
22	West Bengal	144	144	0	676	778	15.09	0	0
23	APS	0	0	-	0	0	-	0	0
<b>Total</b>		<b>2504</b>	<b>2504</b>	<b>0</b>	<b>8263</b>	<b>9939</b>	<b>20.28</b>	<b>2</b>	<b>2</b>

Source: Material Supplied by D/o Posts

**Table 10B.2 : Circle-wise Postal Employees and Gramin Dak Sewaks as on 31st March**

(in numbers)							
Sl. No.	Circle	Postal Employees			Gramin Dak Sewaks		
		2007	2008	% Change	2007	2008	% Change
1	Andhra Pradesh	14760	14245	-3.5	27243	26311	-3.4
2	Assam	4728	4612	-2.5	8553	8593	0.5
3	Bihar	8270	8315	0.5	14837	14795	-0.3
4	Chhattisgarh	2254	2185	-3.1	5607	5504	-1.8
5	Delhi	10145	9308	-8.3	381	328	-13.9
6	Gujarat	14260	14250	-0.1	15551	15324	-1.5
7	Haryana	4171	4003	-4.0	4234	4180	-1.3
8	Himachal Pradesh	2547	2458	-3.5	6418	6326	-1.4
9	Jammu & Kashmir	1744	1744	0.0	2698	2698	0.0
10	Jharkhand	2985	3050	2.2	6043	6099	0.9
11	Karnataka	13516	13166	-2.6	14821	14519	-2.0
12	Kerala	10831	10711	-1.1	11916	11829	-0.7
13	Madhya Pradesh	8185	7755	-5.3	13582	14262	5.0
14	Maharashtra	29950	29635	-1.1	21383	20751	-3.0
15	North-East	2107	2021	-4.1	7121	7078	-0.6
16	Orissa	6339	6339	0.0	16849	16425	-2.5
17	Punjab	6705	6592	-1.7	5924	6037	1.9
18	Rajasthan	8596	8596	0.0	14826	14643	-1.2
19	Tamil Nadu	19740	22126	12.1	23449	23251	-0.8
20	Uttar Pradesh	20715	20065	-3.1	32485	32389	-0.3
21	Uttarakhand	2443	2433	-0.4	6248	6153	-1.5
22	West Bengal	20594	20034	-2.7	20633	18660	-9.6
	Base						
	<b>Total</b>	<b>215585</b>	<b>213643</b>	<b>-0.9</b>	<b>280802</b>	<b>276155</b>	<b>-1.7</b>

Source: Material Supplied by D/o Posts

**Table 10B. 3: Circle-wise Trends in Postal Complaints (2003-04 to 2007-08)**

Sl. No.	Circle	(in number)					CAGR %
		2003-04	2004-05	2005-06	2006-07	2007-08	
1	Andhra Pradesh	40504	44657	43594	43328	45217	2.79
2	Assam	10630	13710	15240	15678	17933	13.97
3	Bihar	15179	13970	13471	18937	33079	21.50
4	Chhattisgarh	16153	15325	9334	9601	8856	-13.95
5	Delhi	121181	147242	145808	96924	109588	-2.48
6	Gujarat	46643	60449	64933	53133	51809	2.66
7	Haryana	11863	22578	22834	18266	17886	10.81
8	Himachal Pradesh	6704	8598	8467	4875	4346	-10.27
9	Jammu & Kashmir	6275	7000	12245	4274	4409	-8.45
10	Jharkhand	6770	9447	11417	5611	5165	-6.54
11	Karnataka	58023	64182	70563	74245	75834	6.92
12	Kerala	29440	35032	29634	23071	26039	-3.02
13	Madhya Pradesh	23883	33382	41087	31602	33326	8.69
14	Maharashtra	110917	138827	162098	141191	122211	2.45
15	North-East	10616	8360	8704	9490	10065	-1.32
16	Orissa	12440	18910	15756	15376	13049	1.20
17	Punjab	33481	56182	52004	34648	29262	-3.31
18	Rajasthan	21867	26604	26543	23496	24732	3.13
19	Tamil Nadu	75170	106395	123066	104087	114716	11.15
20	Uttar Pradesh	65431	72606	74051	66367	60587	-1.90
21	Uttarakhand	17304	15511	13631	11573	9202	-14.60
22	West Bengal	53753	60970	48845	49329	60737	3.10
	Base	5328	9133	11226	9373	4594	-3.64
	<b>Total</b>	<b>799555</b>	<b>989070</b>	<b>1024551</b>	<b>864475</b>	<b>882642</b>	<b>2.50</b>

Source: Material Supplied by D/o Posts

**Table 10C.1: Trends in Itemwise Revenue and Expenditure**

		(Rs. in crore)						
Sl. No.	Items	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	CAGR %
<b>A</b>	<b>Total</b>							
i	Revenue	4009.65	4256.93	4431.85	5023.49	5322.44	5494.9	6.51
ii	Expenditure(Net)	5374.05	5632.15	5813.69	6233.37	6571.96	7006.34	5.45
iii	<b>Net Deficit</b>	<b>1364.40</b>	<b>1375.22</b>	<b>1381.84</b>	<b>1209.88</b>	<b>1249.52</b>	<b>1511.44</b>	<b>2.07</b>
<b>B</b>	<b>Revenue (% Share)</b>							
i	Sale of Stamps	24.47	21.02	18.02	15.10	14.25	10.33	-15.84
ii	Postage realised in Cash	25.37	27.15	29.26	29.26	31.57	35.76	7.11
iii	Commission on M.Os & IPOs	7.51	7.47	7.38	6.65	6.65	6.82	-1.91
iv	Others	42.65	44.36	45.34	48.99	47.53	47.09	2.00
v	<b>Total</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>0.00</b>
<b>C</b>	<b>Expenditure (% Share)</b>							
i	General Admn.	5.85	5.88	5.78	5.74	5.75	5.71	-0.48
ii	Operation	66.11	66.64	65.11	64.73	64.13	63.64	-0.76
iii	Agency Services	3.56	2.23	3.42	3.40	3.50	3.41	-0.86
iv	Others	24.48	25.25	25.69	26.13	26.62	27.24	2.16
v	<b>Total</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>0.00</b>

Source: Material Supplied by D/o Posts

**Table 10D.1 : Trends in Estimated Number of Registered and Unregistered Mail**

(in crore numbers)								
Sl. No.	Items	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	CAGR %
<b>1</b>	<b>Unregistered Mail</b>							
i	Other than P & T Service	875.36	831.46	704.15	638.79	636.38	609.99	-50.32
ii	P & T Service	11.81	10.71	10.46	10.42	9.60	9.14	-42.61
iii	<b>Total Unregistered Mail</b>	<b>887.17</b>	<b>842.17</b>	<b>714.61</b>	<b>649.21</b>	<b>645.98</b>	<b>619.13</b>	<b>-50.21</b>
<b>2</b>	<b>Registered Mail</b>							
i	Other than P & T Service	20.04	19.24	19.01	18.44	19.47	17.96	-30.38
ii	P & T Service	2.2	2.12	2.41	2.41	2.26	2.02	-28.18
iii	<b>Total Registered Mail</b>	<b>22.24</b>	<b>21.36</b>	<b>21.42</b>	<b>20.85</b>	<b>21.73</b>	<b>19.98</b>	<b>-30.16</b>
<b>3</b>	<b>Total Mail Traffic (1+2)</b>	<b>909.41</b>	<b>863.53</b>	<b>736.03</b>	<b>670.06</b>	<b>667.71</b>	<b>639.11</b>	<b>-49.72</b>

**Note :-** Unregistered mail traffic has been estimated on the basis of two half yearly enumeration of Postal Articles conducted in the month of August and February.

**Table 10D.2 : Trends in Estimated Volume of Air Mail-(Domestic & Foreign)**

(in crore numbers)								
Sl. No.	Items	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	CAGR %
<b>1</b>	<b>Total Weight of Air-Mail carried (in Lakh kg.)</b>							
(a)	Domestic	118.59	110.47	135.84	151.98	130.55	137.19	-4.32
(b)	Foreign							
	(Inward)	25.31	22.56	19.78	19.35	18.95	18.25	-47.89
	(Outward)	24.67	23.74	22.19	21.63	25.79	25.53	-16.51
<b>2</b>	<b>Foreign Parcels (in thousand numbers)</b>							
(a)	Outward parcels handled	86	108	129	132	166.5	196.16	108.09
(b)	Inwards Parcels handled	245	229	202	159	178.2	177.48	-47.56
(c)	Transit Parcels handled	5	5	5	5	2.71	3.51	-49.80

Source: Material Supplied by D/o Posts

**Table 10D.3 : Itemwise Estimated Volume of Unregistered Postal Traffic during 2006-07 and 2007-08**

( in crore numbers)				
Sl. No.	Items	2006-07	2007-08	% Change
<b>(A) Other than P&amp;T Services</b>				
1	Letters	248.69	228.73	-8.03
2	Postcards	86.10	78.97	-8.28
3	Printed Postcards	31.65	28.88	-8.75
4	Meghdoot Postcards	7.03	8.34	18.57
5	Competition Postcards	2.82	2.70	-4.25
6	Letter Cards	100.13	96.06	-4.07
7	Registered Newspapers (Single + Bundle)	48.66	49.89	2.53
8	Unregistered Packets (Printed Book+ Book Pattern & S.Pack)	74.66	79.29	6.20
9	Unregistered Parcels	6.79	7.40	8.91
10	Acknowledgements	29.84	29.72	-0.39
	<b>Total (A)</b>	<b>636.38</b>	<b>609.98</b>	<b>-4.15</b>
<b>(B) P &amp; T Service</b>				
1	Letters	7.81	7.48	-4.23
2	Postcards/Ackd.	0.86	0.82	-4.65
3	Packets	0.52	0.47	-9.62
4	Parcels	0.41	0.38	-7.32
	<b>Total(B)</b>	<b>9.6</b>	<b>9.15</b>	<b>-4.69</b>
	<b>Grand Total (A+B)</b>	<b>645.98</b>	<b>619.13</b>	<b>-4.16</b>

Source: Material Supplied by D/o Posts



**Table 10D.4 : Itemwise Estimated Volume of Registered Postal Traffic during 2006-07 and 2007-08**

		(in thousand numbers)		
Items		2006-07	2007-08	% Change
<b>(A) Other than P&amp;T Services</b>				
1	Insured letters	6890	6616	-3.98
2	Insured Parcels	1911	1868	-2.25
3	V.P.Letters	2777	2903	4.54
4	V.P.Parcels	2666	2263	-15.12
5	Registered Letters	152231	138403	-9.08
6	Registered Parcels	21431	21385	-0.21
7	Regd. Book Pattern & Sample Packets	922	799	-13.34
8	Registered Packet containing Printed Books	1436	1309	-8.84
9	Registered Books containing Periodicals	1370	1438	4.96
10	V.P Packet containing Book Pattern & Sample Packets	784	640	-18.37
11	V.P Packet containing Printed Books	1602	1419	-11.42
12	V.P Packet containing Periodicals	727	593	-18.43
<b>Total (A)</b>		<b>194747</b>	<b>179636</b>	<b>-7.76</b>
<b>(B) P &amp; T Service</b>				
1	Insured letters	770	739	-4.03
2	Insured Parcels	740	707	-4.46
3	Registered Letters	19247	16964	-11.86
4	Registered Parcels	1337	1284	-3.96
5	Regd. Book Pattern & Sample Packets	288	337	17.01
6	Registered Packet containing Printed Books & Periodicals	178	177	-0.56
<b>Total(B)</b>		<b>22560</b>	<b>20208</b>	<b>-10.43</b>
<b>Grand Total (A+B)</b>		<b>217307</b>	<b>199844</b>	<b>-8.04</b>

Source: Material Supplied by D/o Posts

**Table 10D.5 : Circle-wise Estimated Volume of Unregistered Mail Traffic during 2007-08**

(in thousand numbers)

Sl. No.	Circle/State	Other than P&T Service		P&T Service		Total	
		Rural	Urban	Rural	Urban	Rural	Urban
1	Andhra Pradesh	181925	392135	3043	5169	184968	397304
2	Assam	26624	61489	880	2025	27504	63514
3	Bihar	73768	63618	1276	893	75044	64511
4	Chhattisgarh	16080	32792	154	260	16234	33052
5	Delhi	2109	154516	6	354	2115	154870
6	Gujarat	185396	328566	1524	3907	186920	332473
7	Haryana	28332	64056	227	427	28559	64483
8	Himachal Pradesh	25101	27196	174	190	25275	27386
9	Jammu & Kashmir	13252	15211	253	270	13505	15481
10	Jharkhand	21990	31942	91	202	22081	32144
11	Karnataka	99927	285257	674	1911	100601	287168
12	Kerala	382049	378939	3911	2022	385960	380961
13	Madhya Pradesh	41116	128555	502	1751	41618	130306
14	Maharashtra	181076	753477	2013	3181	183089	756658
15	North-East	15868	29242	410	753	16278	29995
16	Orissa	58945	55393	3565	3361	62510	58754
17	Punjab	79606	173779	3125	6580	82731	180359
18	Rajasthan	81492	171757	1009	1639	82501	173396
19	Tamil Nadu	274791	432325	2840	6647	277631	438972
20	Uttar Pradesh	136144	227493	4017	6249	140161	233742
21	Uttarakhand	23843	38878	342	1695	24185	40573
22	West Bengal	125664	178130	5345	6597	131009	184727
<b>Total</b>		<b>2075098</b>	<b>4024746</b>	<b>35381</b>	<b>56083</b>	<b>2110479</b>	<b>4080829</b>

Source: Material Supplied by D/o Posts

**Table 10D.6 : Circle-wise Estimated Volume of Unregistered Mail Traffic during 2006-07**

(in thousand numbers)

Sl. No.	Circle/State	Other than P&T Service		P&T Service		Total	
		Rural	Urban	Rural	Urban	Rural	Urban
1	Andhra Pradesh	220889	326749	2918	5017	223807	331766
2	Assam	33645	110194	1240	1684	34885	111878
3	Bihar	83252	71463	1411	1011	84663	72474
4	Chhattisgarh	19532	42554	155	291	19687	42845
5	Delhi	2026	149907	3	485	2029	150392
6	Gujarat	185025	306077	1624	3955	186649	310032
7	Haryana	161801	91792	641	887	162442	92679
8	Himachal Pradesh	26176	26961	160	211	26336	27172
9	Jammu & Kashmir	23660	34081	195	315	23855	34396
10	Jharkhand	19651	31673	119	222	19770	31895
11	Karnataka	110894	270753	1412	2763	112306	273516
12	Kerala	558793	225002	4105	2339	562898	227341
13	Madhya Pradesh	40549	132975	523	1671	41072	134646
14	Maharashtra	161124	691229	1756	2863	162880	694092
15	North-East	30050	38335	403	755	30453	39090
16	Orissa	70159	64080	3883	5306	74042	69386
17	Punjab	82262	172102	2885	6535	85147	178637
18	Rajasthan	71602	165206	810	1549	72412	166755
19	Tamil Nadu	282084	418429	2711	7905	284795	426334
20	Uttar Pradesh	152183	235484	4627	7371	156810	242855
21	Uttarakhand	24146	37899	738	2053	24884	39952
22	West Bengal	132063	229324	2320	6208	134383	235532
<b>Total</b>		<b>2491566</b>	<b>3872269</b>	<b>34639</b>	<b>61396</b>	<b>2526205</b>	<b>3933665</b>

Source: Material Supplied by D/o Posts

**Table 10D.7 : Circle-wise % Change in Estimated Volume of Unregistered Mail Traffic ( 2007-08 over 2006-07)**

Sl. No.	Circle/State	Other than P&T Service		P&T Service		Total	
		Rural	Urban	Rural	Urban	Rural	Urban
1	Andhra Pradesh	-17.6	20.0	4.3	3.0	-17.4	19.8
2	Assam	-20.9	-44.2	-29.0	20.2	-21.2	-43.2
3	Bihar	-11.4	-11.0	-9.6	-11.7	-11.4	-11.0
4	Chhattisgarh	-17.7	-22.9	-0.6	-10.7	-17.5	-22.9
5	Delhi	4.1	3.1	100.0	-27.0	4.2	3.0
6	Gujarat	0.2	7.3	-6.2	-1.2	0.1	7.2
7	Haryana	-82.5	-30.2	-64.6	-51.9	-82.4	-30.4
8	Himachal Pradesh	-4.1	0.9	8.8	-10.0	-4.0	0.8
9	Jammu & Kashmir	-44.0	-55.4	29.7	-14.3	-43.4	-55.0
10	Jharkhand	11.9	0.8	-23.5	-9.0	11.7	0.8
11	Karnataka	-9.9	5.4	-52.3	-30.8	-10.4	5.0
12	Kerala	-31.6	68.4	-4.7	-13.6	-31.4	67.6
13	Madhya Pradesh	1.4	-3.3	-4.0	4.8	1.3	-3.2
14	Maharashtra	12.4	9.0	14.6	11.1	12.4	9.0
15	North-East	-47.2	-23.7	1.7	-0.3	-46.5	-23.3
16	Orissa	-16.0	-13.6	-8.2	-36.7	-15.6	-15.3
17	Punjab	-3.2	1.0	8.3	0.7	-2.8	1.0
18	Rajasthan	13.8	4.0	24.6	5.8	13.9	4.0
19	Tamil Nadu	-2.6	3.3	4.8	-15.9	-2.5	3.0
20	Uttar Pradesh	-10.5	-3.4	-13.2	-15.2	-10.6	-3.8
21	Uttarakhand	-1.3	2.6	-53.7	-17.4	-2.8	1.6
22	West Bengal	-4.8	-22.3	130.4	6.3	-2.5	-21.6
<b>Total</b>		<b>-16.7</b>	<b>3.9</b>	<b>2.1</b>	<b>-8.7</b>	<b>-16.5</b>	<b>3.7</b>

Source: Material Supplied by D/o Posts

**Table 10D.8 : Circle-wise Estimated Volume of Registered Mail Traffic and Inland Money Orders (Including Telegraphic Money Orders) Issued During 2006-07 and 2007-08**

Sl. No.	Circle/ State	Registered Mail Traffic (in thousand numbers)						% Change in Total registered Mail Traffic in 2007-08 over 2006-07	IMO's (in lakh numbers)	
		Other than P&T Service		P&T Service		Total			2006-07	2007-08
		2006-07	2007-08	2006-07	2007-08	2006-07	2007-08			
1	Andhra Pradesh	12756	14266	1357	1343	14113	15609	10.60	44.79	33.65
2	Assam	2133	2215	211	184	2344	2399	2.35	17.44	0.94
3	Bihar	3386	2058	625	442	4011	2500	-37.67	8.95	8.57
4	Chhattisgarh	1537	1505	122	110	1659	1615	-2.65	4.06	5.24
5	Delhi	11496	10420	874	509	12370	10929	-11.65	28.02	18.89
6	Gujarat	11475	10830	1063	738	12538	11568	-7.74	33.07	27.88
7	Haryana	2750	2608	210	203	2960	2811	-5.03	10.75	8.33
8	Himachal Pradesh	2048	1870	87	86	2135	1956	-8.38	9.14	9.53
9	Jammu & Kashmir	879	892	103	126	982	1018	3.67	1.94	3.00
10	Jharkhand	2083	3126	1032	153	3115	3279	5.26	4.5	4.42
11	Karnataka	7811	7756	842	873	8653	8629	-0.28	185.16	184.13
12	Kerala	16847	12789	513	605	17360	13394	-22.85	87.67	87.32
13	Madhya Pradesh	3915	4207	410	377	4325	4584	5.99	12.45	23.26
14	Maharashtra	26632	22285	1348	1226	27980	23511	-15.97	77.56	90.55
15	North-East	2895	1807	226	178	3121	1985	-36.40	17.34	9.54
16	Orissa	4900	3433	834	668	5734	4101	-28.48	17.25	14.02
17	Punjab	6391	5542	449	474	6840	6016	-12.05	21.73	17.86
18	Rajasthan	7699	7066	742	737	8441	7803	-7.56	46.71	43.83
19	Tamil Nadu	15486	15201	1365	1173	16851	16374	-2.83	222.63	212.53
20	Uttar Pradesh	20777	18770	1987	1836	22764	20606	-9.48	52.19	39.20
21	Uttarakhand	2480	2581	367	276	2847	2857	0.35	8.13	8.18
22	West Bengal	28371	28409	7793	7891	36164	36300	0.38	65.72	45.35
	Base P.O.	..	..	..	..	..	..	..	13.80	14.24
	<b>Total</b>	<b>194747</b>	<b>179636</b>	<b>22560</b>	<b>20208</b>	<b>217307</b>	<b>199844</b>	<b>-8.04</b>	<b>991.00</b>	<b>910.46</b>

Source: Material Supplied by D/o Posts

**Table 10D.9 : Foreign Postal Traffic**

(in thousand numbers)

Articles	To All Countries Excluding Nepal, Bhutan & Bangladesh		To Nepal, Bhutan & Bangladesh		Estimated Foreign Mail Traffic to India		% Change In Estimated Foreign Mail Traffic
	2006- 07	2007- 08	2006- 07	2007- 08	2006- 07	2007- 08	
<b>A. Unregistered Airmail Articles</b>							
Letters	56065	48659	1376	1283	34554	41340	19.64
Post Card	3578	3410	114	119	558	478	-14.34
Aerogramme	12346	8097	214	157	1979	492	-75.14
All other Articles	18300	19181	510	535	9963	8884	-10.83
<b>Total (A)</b>	<b>90289</b>	<b>79347</b>	<b>2214</b>	<b>2094</b>	<b>47054</b>	<b>51194</b>	<b>8.80</b>
<b>B. Unregistered Surface mail Articles</b>							
Letters	5800	6459	1854	2775	7981	9322	16.80
Post Card	1151	1240	358	465	119	297	149.58
Aerogramme	NA	NA	NA	NA	NA	NA	-
All other Articles	13965	13292	1319	2002	6254	6224	-0.48
<b>Total (B)</b>	<b>20916</b>	<b>20991</b>	<b>3531</b>	<b>5242</b>	<b>14354</b>	<b>15843</b>	<b>10.37</b>
<b>Total (A+B)</b>	<b>111205</b>	<b>100338</b>	<b>5745</b>	<b>7336</b>	<b>61408</b>	<b>67037</b>	<b>9.17</b>
<b>C. Registered Airmail Articles</b>							
Letters	3787	3825	348	290	3860	4003	3.70
Post Card	182	217	58	48	240	221	-7.92
Aerogramme	503	549	123	120	587	608	3.58
All other Articles	593	588	86	96	616	698	13.31
<b>Total (C)</b>	<b>5065</b>	<b>5179</b>	<b>615</b>	<b>554</b>	<b>5303</b>	<b>5530</b>	<b>4.28</b>
<b>D. Registered Surface mail Articles</b>							
Letters	320	311	139	116	633	613	-3.16
Post Card	41	42	21	23	109	85	-22.02
Aerogramme	NA	NA	NA	NA	NA	NA	-
All other Articles	220	256	69	77	327	333	1.83
<b>Total (D)</b>	<b>581</b>	<b>609</b>	<b>229</b>	<b>216</b>	<b>1069</b>	<b>1031</b>	<b>-3.55</b>
<b>Total (C+D)</b>	<b>5646</b>	<b>5646</b>	<b>844</b>	<b>770</b>	<b>6372</b>	<b>6561</b>	<b>2.97</b>

NA. :- Not Available

Source: Material Supplied by D/o Posts

**Table 10D.10 : Trends in Estimated Volume of Premium Product Services-Traffic**

(in lakh numbers)

Services	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	CAGR %
Speed Post	634.07	826.86	959.78	1085.93	1286.00	1772.59	22.83
Express Post	57.62	67.27	65.81	55.74	56.00	63.94	2.10
Business Post	4957.82	6536.18	7780.02	9911.36	12350.00	17902.14	29.28
Satellite Post	0.17	15.06	n.a	n.a	n.a	n.a	8758.82
Retail Post	115.23	464.08	814.94	1243.89	1523.00	6514.13	124.11
Media Post	n.a	n.a	n.a	n.a	n.a	n.a	-
Bill Mail	n.a	n.a	585.50	998.87	1523.00	4318.25	94.65
e-Bill Post	n.a	n.a	18.25	24.86	25.00	67.73	54.82
Greetings	n.a	n.a	n.a	n.a	n.a	n.a	-
Others	n.a	n.a	n.a	n.a	n.a	470.22	-
<b>Total</b>	<b>5764.91</b>	<b>7909.45</b>	<b>10224.3</b>	<b>13320.65</b>	<b>16763</b>	<b>31109</b>	<b>40.09</b>

n. a.:- Not available

**Table 10D.11 : Trends in Estimated Volume of International Speed Post Traffic (Outward)**

( in lakh numbers)

Cities	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	CAGR %
Mumbai	2.66	3.08	3.53	4.14	5.22	7.58	23.28
Kolkata	0.26	0.31	0.36	0.43	0.38	0.43	10.19
Chennai	0.64	0.76	0.83	1.06	1.21	1.54	19.09
Delhi	1.56	1.82	1.84	2.35	2.46	2.90	13.23
<b>Total</b>	<b>5.13</b>	<b>5.97</b>	<b>6.57</b>	<b>7.98</b>	<b>9.28</b>	<b>12.45</b>	<b>19.42</b>

Source: Material Supplied by D/o Posts

**Table 10E.1 : Articlewise Current Inland Postal Rates  
(Operative w.e.f. 01.06.2002)**

Sl. No.	Name of Postal Article	Postage (Rs.)
1	<b>Postcard</b>	
	Ordinary Card	0.50
	Printed Card	6.00
2	<b>Competition Postcard</b>	10.00
3	<b>Letter Card</b>	2.50
4	<b>Unregistered Envelope</b>	
	For a weight not exceeding 20 grams	5.00
	For every additional 20 grams or fraction thereof	5.00
5	<b>Book Pattern and Sample Packets</b>	
	For the first 50 grams	4.00
	For every additional 50 grams or fraction thereof	3.00
6	<b>Book Packets Containing Printed Books</b>	
	Upto 100 grams	1.00
	For every additional 100 grams or part thereof	1.00
7	<b>Book Packet containing Periodicals</b>	
	(i) Value of Periodical from Rs.1/- to Rs.20/-	
	Upto 100 grams	2.00
	For every additional 100 grams or part thereof	3.00
	(ii) Value of Periodical from Rs.21/- to Rs.50/-	
	Upto 100 grams	4.00
	For every additional 100 grams or part thereof	5.00
	(iii) Value of Periodical from Rs.51/- and above	
	Upto 100 grams	8.00
	For every additional 100 grams or part thereof	9.00
8	<b>Parcels</b>	
	For a weight not exceeding 500 grams	19.00
	For every additional 500 grams or fraction thereof	16.00
9	<b>For Registered Newspaper</b>	
	I. Single Copy	
	For a weight not exceeding 50 grams	0.25
	For a weight exceeding 50 grams but not exceeding 100 grams	0.50
	For every additional 100 grams or part thereof exceeding 100 grams	0.20
	For every additional 100 grams or part thereof exceeding 100 grams	
	II. In case of more than one copy of the same issue of a registered newspaper being carried in the same packet.	
	For a weight not exceeding 100 grams	0.50
	For every additional 100 grams or part thereof, exceeding 100 grams	0.20
10	<b>Registration</b>	
	Fee for registration	17.00
	Concessional registration fee for V.P.P. containing Printed Books	2.50
11	<b>Acknowledgements</b>	
	Fee for each acknowledgement	3.00
12	<b>Money Orders</b>	
	For every sum of Rs.20/- or fraction thereof	1.00



**Table 10E.1 (contd.) : Articlewise Current Inland Postal Rates (Operative w.e.f. 01.06.2002)**

Sl. No.	Name of Postal Article	Postage (Rs.)
13	<b>Indian Postal Orders</b> Commission on each IPO	
	upto Rs.10/-	1.00
	upto Rs.20/-	2.00
	upto Rs.30/-	3.00
	upto Rs.40/-	4.00
	upto Rs.50/-	5.00
	upto Rs.100/-	10.00
14	<b>Insurance</b> Insurance Fee upto Rs.200/-	10.00
	For every additional Rs.100/- or fraction thereof in excess of Rs.200/-	6.00
15	<b>V.P. Fee</b> Upto Rs.20/-	2.00
	between Rs.20/- to Rs.50/-	3.00
	Above Rs.50/-	5.00
16	<b>V.P. Inquiry Fee</b>	1.00
17	<b>Postal identity cards (valid for a period of 3 years)</b>	9.00
18	<b>Business reply permit fee (handling charges per article)</b>	1.00
19	<b>Warehousing Charges on VP articles for detention beyond 7 days</b> For Parcels (per day)	3.00
	For other articles (per day)	2.00
20	<b>Certificate of Posting</b> For 3 articles or less	3.00
21	<b>Airmail Fee</b> I. For Packets (other than letters, postcards & parcels) upto 50 grams	2.00
	For every additional 50 grams or fraction thereof	1.00
	Parcels for first 50 grams	2.00
	For every additional 50 grams	1.00
22	<b>Late Fee</b> (i) Late Fee Charge for unregistered article (per article)	2.00
	(ii) Late Fee Charge for registered articles (per article)	3.00
	(iii) Special Additional Late Fee Charge (per article)	3.00
23	<b>Fee for obtaining copy of original receipt signed by addressees (for regd. Per article)</b>	2.00
24	<b>Supplementary charge for issue of a foreign money order telegraphed under Rule 172 of Indian Post Office Rules (per foreign money order)</b>	2.00
25	<b>Fee for recall of Postal articles (per article)</b>	6.00
26	<b>Rent for Boxes/Bags</b> (a) Post Boxes or Bags if taken separately (i) If rented for full financial year	150.00
	(ii) For three calendar months or part thereof, if rented for a period of less than a full financial year	50.00
	(b) Post Box and Bag combined together with the same or different no. (i) If rented for full financial year	250.00
	(ii) For three calendar months or part thereof, if rented for a period of less than a full financial year	80.00
27	<b>Money order form</b>	0.25

Source: Material Supplied by D/o Posts

