

## **Minutes of Pre-Bid Meeting for engagement of an IT Agency for providing end-to-end digital solution for 8<sup>th</sup> EC**

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The pre-bid meeting for **GEM/2024/B/5547437**, a *Request For Proposal(RFP)* published on GeM regarding engagement of an agency for providing end-to end digital solution for 8<sup>th</sup> Economic Census was held on 06.11.2024 at 3 pm in hybrid mode i.e. via VC and physical interaction in Conference Hall of Khurshid Lal Bhawan under the Chairmanship of DG (CS). A total of 21 IT/Consultancy firms participated in the meeting, the details of participants are placed as **Annexure-I**.

2. At the onset, DG (CS) welcomed the participants and set the context by providing brief overview on the significance, utility and benefits of the Economic Census in Indian context including the indispensable role of the IT agency in designing the software for smooth execution of this colossal exercise. Thereafter, ADG (ESD) made a brief presentation to give an overview of Economic Census to all the participants. A round of introduction was followed by the technical queries of the participants. Deliberation was made on some of the key aspects related to the implementation of project whereas most of the queries, which have already been shared by the IT agencies via mail to EC unit, ESD, were decided to be answered after due diligence. The consolidated queries are placed as **Annexure-II**.

3. After detailed discussion following decisions were taken:

(i) A corrigendum on following lines will be issued in continuation of the published RFP on GeM,

- a. At Pg. 32, Sr No. 6 Payment Schedule and Timelines linked to deliverables, Note 1, please read “*A period of 3 months(i.e. 3 weeks)*” **as** “*A period of 3 months (i.e. 13 weeks)*”.
- b. At Pg. 44, Note under the Summary of Costs table (iv), please read “The financial evaluation would be on **Total Financial Bid Value, exclusive of taxes**” **as** “The financial evaluation would be on **Grand Total, inclusive of taxes**”.
- c. Pg. 43, Form B1, please read “This amount is **exclusive** of all taxes and duties” **as** “This amount is **inclusive** of all taxes and duties”
- d. At Pg. 25 under the heading Scope of Work, Sr. no. 2 (vi), **Bulk Login**” may be read **as** “**Bulk Login Creation**”
- e. At Pg. 14, Minimum Eligibility Criteria/Pre-Qualification Criteria Sr No. 1, The

agency should be in existence for minimum **5 years and not 3 years** which has been incorrectly mentioned in the GeM document.

(ii) An editable version of RFP (preferably .docx file) will be shared on Ministry's website i.e. [www.mospi.gov.in](http://www.mospi.gov.in).

(iii) Consequent to the unanimous request of all participants owing to lots of queries, it was agreed that ministry will consider to provide suitable extension in last date of bid submission, details to follow on website of Ministry and GeM portal.

(iv) All the participants were directed to share their queries on GeM portal or via email suitably. Corrigendum, if any, will be published after examination of queries .

The meeting ended with a vote a thanks to the Chair.

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**List of participants in Pre-Bid Meeting for Economics Census 2025-26 held on 06.11.2024**

1.	N.K. Santoshi	Director General (Chairperson)
2.	Dr. Dalip Singh	ADG, ESD
3.	Rohit Bhardwaj	Deputy Director General (DIID)
4.	Neha Srivatsava	Deputy Director General (ESD)
5.	Anoop Kumar	Director (IFD)
6.	Vishnu Mishra	Director (DIID)
7.	Shiv Balak Verma	Joint Director, Virtual mode
8.	Deepa Paliwal	Joint Director, NIC- MoSPI, Virtual mode
9.	Pankhudi Pandey	Deputy Director (ESD)
10.	Jagrati Goyal	Deputy Director (ESD)
11.	Lalit Narayan	Daffodil Software
12.	Ankush Pandiya	Unthinkable Solution
13.	Ajay Kaul	TCS
14.	Archana Handu	CMS
15.	Brij Bhushan Singh	CMS
16.	Manas Negi	ESRI
17.	Vimanyu Sharma	ECSRI
18.	Rakesh Dubey	OTSI
19.	Lalinuka Ranganathan	
20.	Umesh Gulhar	Mimrig
21.	Vrishad Shahade	AGM/ Mkt Railtel
22.	Yatin Singh	Railtel
23.	Gajendra & Mukesh	npglobal
24.	Naina Srivastava	cyfuture
25.	CyFuture India pvt ltd	cyfuture
26.	PECS	Planet Ecom Solutions
27.	Writer Information Pvt Ltd	Writer Information Pvt Ltd
28.	Neeraj Gupta	kreate technologies
29.	Deepak Sharma	appinventiv technologies
30.	Pradeep Sharma	appinventiv technologies
31.	Piyush Rana-	Sr. Business Consult. (CSM)
32.	Deepak Jain	Men Retail Pvt ltd
33.	Vimal Kumar	Asst. Sales manager (ADG Online Solutions)
34.	Vikas Rawat	KPMG
35.	Somnath Mishra	Ernst & Young Global Limited
36.	Vibhav Wadhwa	Ernst & Young Global Limited
37.	Neeraj Kumar	BEL
38.	Anupam Singh	Senpiper Technologies
39.	Nikunj Garg	protiviti global
40.	Vaibhav Shastri	protiviti global
41.	Anmol Prajapati	Raygain Technologies Pvt Ltd.
42.	Sarthak Saini	ESDS, Virtual mode
43.	Deepak	Cyfuture, Virtual mode

44.	Vijay Kumar	CMC, Virtual mode
45.	Krishnendu Roy	TCS, Virtual mode

## PRE-BID QUERY – CONSOLIDATED

S.NO	QUERY
<b>COMPANY: Protiviti</b>	
1.	<p>The existing clause is restrictive and biased in nature.</p> <p>Request to modify the clause as follows: The agency must have executed/ <b>Ongoing</b> projects related to development of software solution/ app/ web-portal/ <b>Data Analytics/ Data Cleansing &amp; Remediation/ Data Validations</b> for Central Ministries/ Departments/ State Governments/ UT Administrations/ Public Sector Enterprises/ Undertakings/ Banks/ Government Autonomous Bodies <b>in India/ Globally</b> (Project Completed/ <b>Ongoing</b> in last 5 financial years and in current financial year upto due date of RFP i.e. 2019-20 onwards will only be considered) as per following criteria: (i) 1 project of contract value at least Rs. <b>8 7</b> crores (ii) 2 project of contract value at least Rs. <b>5 4</b> crores (iii) 3 project of contract value at least Rs. <b>4 3</b> crores</p>
2.	Request to consider CMMI service level 5 instead of CMMI service level 3
3.	<p>The RFP title states about 'engagemnt of Implementation Agency' while the objective states 'engagement of IT Consultancy Agency'.</p> <p>Request you to clarify, whether the engagement is required of Implementation agency or Consultancy agency</p>
4.	<p>The FRS preparation activity is ideally being carried out at the project inception/ consultancy stage, while SRS preparation is being performed at the implementation stage</p> <p>Request you to clarify, whether the engagement is required of Implementation agency or Consultancy agency</p>
5.	<p>The existing clause is restrictive and biased in nature.</p> <p>Request to modify the clause as follows: Agency's prior experience related to development of software solution/ app/ web-portal/ <b>Data Analytics/ Data Cleansing &amp; Remediation/ Data Validations</b> for Central Ministries / Departments /State Governments / UT Administrations /Public Sector Enterprises/ Undertakings/ Banks/ Government Autonomous bodies <b>in India/ Globally</b> (To be counted in terms of successful completion/ <b>ongoing</b> of IT projects of contract value not less than Rs. 2 crores during last 5 years and current financial year i.e. 2019-20 onwards)</p>
6.	<p>The existing clause is restrictive and biased in nature.</p> <p>Request to remove this clause</p> <p>OR</p> <p>Request to modify the clause as follows: 'Agency's prior experience related to census/ surveys/ <b>registry/ Open Data Analytics</b> for Central Ministries/ Departments/ State Governments/ UT Administrations/ Public Sector Enterprises /Undertakings/ Banks/ Government Autonomous bodies <b>in India/ Globally</b> <b>The survey or Census should have the coverage of at least three states</b></p>
7.	<p>For consultancy perspective there are many key experts involved along with Project Head and Solution Architect including Functional Expert, DB expert, IT expert, security expert, etc Similarly, for Implementation perspective, the experts involved shall also include DB expert, UI/UX expert, Software Tester, Software developer, etc.</p> <p><b>It is suggested that all of these experts shall be evaluated as a part of technical assessment</b></p>
8.	Request to kindly allow consortium of 2 members i.e. 1 Lead Bidder + 1 Consortium Member

9.	Tenderer shall indemnify and hold harmless the bidder for all Losses incurred in connection with any third-party Claim, except to the extent finally judicially determined to have resulted primarily from the fraud or bad faith of such Bidder.
10.	Tenderer (and any others for whom Services are provided) shall not recover from the Supplier, in contract or tort, under statute or otherwise, any amount with respect to loss of profit, data or goodwill, or any other consequential, incidental, indirect, punitive, or special damages in connection with claims arising out of this Agreement or otherwise relating to the Services, whether or not the likelihood of such loss or damage was contemplated. Tenderer (and any others for whom Services are provided) shall not recover from the Supplier, in contract or tort, including indemnification obligations under this contract, under statute or otherwise, aggregate damages in excess of the fees actually paid for the Services that directly caused the loss in connection with claims arising out of this Agreement or otherwise relating to the Services
11.	Bidder shall not hire employees of Tenderer or solicit or accept solicitation (either directly, indirectly, or through a third party) from employees of Tenderer directly involved in this contract during the period of the contract and one year thereafter.
12.	1) Bidder shall not be liable for forfeiture of its performance security, Liquidated damages or termination for default, if any to the extent that its delay in performance or other failure to perform its obligations under the contract is the result of an event of Force Majeure. 2) For purposes of this Clause, "Force Majeure" means an event explicitly beyond the reasonable control of the Contractor and not involving the contractor's fault or negligence and not foreseeable. Such events may be due to or as a result of or caused by act of God, wars, insurrections, riots, earth quake and fire, revolutions, civil commotion, floods, epidemics, quarantine restrictions, trade embargos, declared general strikes in relevant industries, satellite failure, act of Govt. of India, events not foreseeable but does not include any fault or negligence or carelessness on the part of the parties, resulting in such a situation. In the event of any such intervening Force Majeure, either party shall notify the other in writing of such circumstances or the cause thereof immediately within five calendar days. 3) Unless otherwise directed by Tenderer in writing, the selected contractor shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. 4) In such a case the time for performance shall be extended by a period(s) not less than duration of such delay. If the duration of delay continues beyond a period of three months, Tenderer and the bidder shall hold consultations in an endeavour to find a solution to the problem. 5) Notwithstanding above, the decision of Tenderer shall be final and binding on the bidder regarding termination of contract or otherwise
13.	Tenderer/Bidder can terminate the Services Contract or suspend its operation for cause by giving 30 days' notice in writing to the other at any time. For purposes of this clause, "Cause" shall mean a) the material breach by the non-terminating party of any of its obligations hereunder and the subsequent failure to cure any such breach within thirty (30) days' of written notice by the terminating party of the same; or b) the insolvency, filing of a voluntary petition in bankruptcy, adjudication of bankruptcy, appointment of a receiver for the operation of the non-terminating party's business, the material liquidation of assets or the general assignment of the non-terminating party's assets made for the benefit of its creditors. Termination or suspension under this clause shall be without prejudice to any rights that may have accrued for either of us before termination or suspension and all sums due to us shall become payable in full when termination or suspension takes effect. In case of termination, Tenderer shall pay the Bidder for all work-in progress, Services already performed, and expenses incurred by the Bidder up to and including the effective date of the termination of this Agreement.
14.	On payment of all bidder fees in connection with the Contract, Tenderer shall obtain a non-exclusive license to use within its internal business, subject to the other provisions of this

	Contract, any Deliverables or work product for the purpose for which the Deliverables or work product were supplied. bidder retains all rights in the Deliverables and work product, and in any software, materials, know-how and/or methodologies that bidder may use or develop in connection with the Contract.
15.	It is agreed that the services are being rendered on a non-exclusive basis and the bidder shall have the right to pursue business opportunities that it may in its sole discretion deem appropriate.
16.	<p>I. Confidential information shall include any information which is identified by you at the time of disclosure as being of a confidential nature (including, but not limited to, business plans, products, trade secret processes or methodologies, software, documentation, design specifications, other technical documents and other proprietary rights or information) or that is disclosed to us under circumstances that would lead a reasonable person to understand that such information is confidential or proprietary in nature. Confidential information does not include information that</p> <p>a) is or becomes generally available to the public without breach by us of our confidentiality obligations under this Services Contract,</p> <p>b) is received by us from a third party without restriction against disclosure,</p> <p>c) was known to us without restriction prior to disclosure, or</p> <p>d) is independently developed by us without subsequent use of Confidential information</p> <p>II. Bidder shall protect the Confidential information in a manner consistent with the treatment that we accord to Confidential information of a similar nature, and shall use and reproduce Confidential information only to perform our obligations under this Services Contract or for internal collection, analysis and training purposes. Bidder may disclose Confidential information to internal Persons and to employees, agents and subcontractors, who have a need to know, and employees of Affiliates who have a need to know. Bidder may also disclose Confidential information as may be necessary by reason of legal, accounting and regulatory requirement and to our professional indemnity insurers and advisers. Notwithstanding, anything contrary agreed under the Services Contract, tenderer agrees that Bidder's obligation under the clause of Confidential Information shall survive and will be in force only during the term of the engagement and shall not in any event survive post completion of Services or termination or expiration of the Engagement Letter, whichever is earlier</p> <p>III. For the purposes of marketing and publishing or selling our services, bidder may wish to disclose that they have performed work for tenderer without disclosing any Confidential information</p>
<b>COMPANY: Senpiper Technologies</b>	
1.	a. Supervisor- Enumerator mapping is fixed or it can change very frequently? If it changes, then it will change if someone is being added to the team/removed from team or there can be swapping of enumerators in between the teams.
2.	b. Will all field staff be active at the same time?
3.	c. Will there be a pre-defined allotment of enumerator to specific USF blocks or this can change?
4.	What is the meaning of Bulk login?
5.	What is the scope of offline mode?
6.	Will the servers/hosting space be provided by the Department?
7.	There is no mention of the process of taking consent of the participants in the survey
<b>COMPANY: Cyfuture</b>	
1.	We request department to modify this to Agency's prior experience related to development of software solution/app/ web-portal for Central Ministries / Departments /State Governments / UT Administrations /Public Sector Enterprises/ Undertakings/ Banks/ Government Autonomous bodies. (To be counted in terms of successful completion of IT projects of contract value not less than Rs. 2 crores during last 5 years and current financial year i.e. 2019-20 onwards). 8 marks for each completed project upto maximum for 5 projects.(MAX 40 marks)
2.	We request department to modify this as Agencies prior experience related to census / surveys for Central ministries / digitization projects departments / state governments/ UT administrations / public sector enterprises / under taking/bank / government autonomous

	bodies. The survey or census or digitization project should have the coverage of at least one state. (MAX. 5 marks)
3.	We request department to modify this as The agency must have executed projects related to development of software solution / AP / web portal for Central ministries / department / state government / UT administrations / public sector the prices / under taking/banks / government autonomous bodies (Projects completed during the last 5 financial years and in current financial year up to due date of RFP that is 2019 to 20 onwards will only be considered) as per following criteria 1. 1 project of contract value at least rupees 5 crores 2. 2 projects of contract value of at least rupees 2 crores 3. 3 projects of contract value at least rupees1 crore
<b>COMPANY: On GeM</b>	
1.	Project Objective as defined on Page 23 of RFP mentions engagement of agency for "Providing Onsite IT Consultancy for end-to-end digital solutioni for 8th Economic Census 2025-26". Request to clarify whether the requirement is of Consultancy Agency or Implementation Agency.
2.	Eligibility Criteria - Clause 5-request ot consider CMMi5 certificate instead of CMMi3
3.	Annexure-1-technical assessment-the assessment is being done only on 2 resources, while there is an entire team that shall be working on the project. It is suggested to evaluate the entire team working on the project to ensure a good mix of resources are provided for success of the project.
4.	Suggest to include following terms: Indemnity Limitation of the Bidder's Liability towards the Purchaser Non-Solicitation Force Majeure to faciliate remote working Termination for Convenience Retention of Copies Non-Exclusivity Confidential information.
<b>COMPANY: KPMG India Services LLP</b>	
1.	Owing to high demand of skilled IT professionals, firms hire experts from the industry on regular basis. The clause of personnel having atleast 3 months experience with the agency may impact the capability of positioning skilled professionals with most relevant experience and proven expertise for this engagement. Hence, the bidder requests that the clause may be modified accordingly to remove the limitation of 3 months experience with the agency.
2.	Is it mandatory to use development environment from MoSPI or System Integrator can use their environment?
3.	The bidder requests list/details of databases/applications that may need to be integrated with the solution
4.	Requesting MoSPI to please advise on How many regional languages should be considered?
5.	Requesting MoSPI to please clarify, 1) Is there any specific data security requirements while storing data on mobile device? 2) Is there any specific data security requirements while transferring data from mobile over internet?
6.	Will this data be provided by MoSPI?
7.	Should SI provision any COTS product licenses for Dashboard / Report gneration?
8.	The security audit is usually conducted by an independent agency to ensure compliance with conflict of interest practices. Hence, bidder requests that security audit should be undertaken by a separate agency hired by the client, however, ensuring that application meets the required security standards shall be the responsibility of the agency. Additionally, bidder assumes that SSL will be procured by the client and provided to agency for deployment.
9.	We understand that Security Audit of the application needs to be done one time only at the time of UAT with CERT-IN empanelled auditors. Please confirm.  Requesting MoSPI to share detailed compliance list for Security Audit.
10.	Requesting MoSPI to please clarify, 1) How past data will be accessible. 2) What will be format of past data. 3) What is the size of past data
11.	Please share approximate count of users to be trained and details of training locations



12.	Requesting MoSPI to please clarify, 1) Number of Trainings 2) Approximate count of users to be trained 3) Is there any need of travel to different locations / States to give training? If Yes, Please share details of training location. 4) Should SI consider the travelling cost in the proposal? We understand training infrastructure would be provided by MoSPI/Respective state.
13.	Requesting MoSPI to please clarify whether Pre-warranty period will be of 3 months or 3 weeks?
14.	As deliverables across stages are dependent on each other, the bidder requests that a timeline of 2 weeks be fixed for providing sign-off after submission of deliverable for each stage.
15.	Supporting document:  Requesting MoSPI to please remove "Release of last installment as per sanction order" as release of last installment may vary from sanction order due to multiple external factors like change in the scope, Delay in Payment release due to change of stakeholders etc.
16.	Since Change management process is difficult to assume, Requesting MoSPI to please ask manhour rate for various roles and years of experience. i.e. 1) Manhour rate for Technical consultant with 3 to 5 years of experience 2) Manhour rate for Solution Architect with 10 to 15 years of experience etc.  This will ensure smooth transition of change management process
17.	Requesting MoSPI to please remove the clause as accepting the lowest man-hour rate across all bidding firms may result in sub-optimal resourcing. Every organization has different policy related to man-hour rate based on their resource profiles & quality of deliverables. Forcing successful agency to agree on lowest man-hour rate of other organization will impact on quality deliverables during change management process.
18.	What is the maximum count of concurrent users expected, who will be uploading data from mobile app? What is the maximum count of users concurrently accessing web application modules ?
19.	The bidder requests that atleast 3 weeks of time be allowed for bid submission from date of publishing of corrigendum to ensure preparation of a complete and quality proposal at bidder's end
<b>COMPANY: ESDS Software Solution Ltd.</b>	
1.	Can this be amended as The agency must be any private/public limited company or partnership firm or autonomous body or organization or society or any other institution registered/incorporated under relevant statute. The agency should be in existence for minimum <b>10 years</b> , as on due date of RFP. The agency(s) must have Income Tax Registration (PAN) and GST Registration. Consortium/ Joint Venture/ Individuals are not allowed.
2.	The average Annual Turnover of the Agency should not be less than <b>Rs.100 Crore</b> for the last three consecutive financial years starting from 2021-2022.  The turnover should be from IT solution related activities of the bidder.
3.	Average Annual turnover (only from IT Solution related activities) of last three financial years starting from 2021-22

	<p>i. Value (in Rs. Crore): less than 40 = 0 marks</p> <p>ii. Value (in Rs. Crore): from 40 to 70 = <b>10 marks</b></p> <p>iii. Value (in Rs. Crore): More than 70 = <b>15 marks</b> (Max. <b>15 marks</b>)</p>
4.	<p>Agency's prior experience related to census/ surveys for Central Ministries / Departments /State Governments / UT Administrations /Public Sector Enterprises/ Undertakings/ Banks/ Government Autonomous bodies/NGO/Private Organization. The survey or Census should have the coverage of at least <b>One states</b> 5 marks (Max. 5 marks)</p>
5.	We need to migrate Existing data to a new application?
6.	What specific data from LGD codes and UFS is required for integration?
7.	How will the authentication module handle different user roles (e.g., admin, field officer)?
8.	How frequently will LGD and UFS data updates sync with the system?
9.	What security measures are in place to protect the integrated data during authentication?
10.	Is the two-step authentication customizable, like switching between OTP, biometrics, etc.?
11.	How will language selection work on the data collection app for different regions?
12.	Will the app automatically detect and switch to the user's preferred language?
13.	What specific regional languages will be supported, and can more be added later?
14.	What languages are required for training materials beyond Hindi and English?
15.	How will the self-learning e-module be accessed (e.g., mobile app, website)?
16.	Who is responsible for updating training materials if processes change?
17.	<p>Can this be amended Requirement gathering and submission of FRS and SRS</p> <p>T0 + 2 weeks , Payment - <b>20%</b></p>
18.	What are the security protocols for API data transfer, especially when handling sensitive location data?
19.	Are there any specific performance benchmarks required for the API, like response time and data processing speed?
20.	Who will be responsible for providing the APIs for accessing LGD, census village, and UFS data?
21.	Will the agency be fully responsible for the API integration
22.	Is there a designated team or contact person for troubleshooting issues related to API connectivity and data integration?
23.	What types of notifications or alerts are required via email and SMS for supervisors and admins?
24.	<i>Who will provide the payment, email, and SMS gateways, or does the agency need to set them up?</i>
25.	Will there be any payment processing within the module, and if so, what payment methods are needed?
26.	Who will bear the cost of email and SMS gateway usage, especially if high volumes are expected?
<b>COMPANY: Ernst &amp; Young LLP</b>	
1.	<p>Kind request and consideration for modification of the clause as below :</p> <p>"Experience / completion certificates from clients or certificate from CA/CS or <b>Authorized Signatory</b> of the Agency"</p>

2.	Since the audited financial statement for FY 2023-24 will take some time to be available, it is requested to consider Average Annual Turnover for FY 2020-21, FY 2021-22 and FY 2022-23 only
3.	Kind request and consideration for modification of the clause as below :  "CVs of personnel with relevant educational qualification and Experience certified by HR Department or <b>Authorized Signatory</b> of the agency."
4.	Given the importance and the critical nature of the project it is requested that at least below certifications may be made compulsory to ensure delivery quality, information security compliance by bidders -  1. CMMI Level 5 2. ISO 27001: 2022 (Information Security Management) 3. ISO 9001: 2015
5.	While the conflict of interest clauses (page 60) have been defined very clearly in the RFP document, it is humbly requested that the Department may explicitly mention in the RFP that any firm providing IT PMU or Consulting services currently for the client (MoSPI) will have a conflict of interest in this assignment and hence will not be able to participate.
6.	It is humbly requested that department may reconsider the weightage distribution for evaluation of technical proposal. There is only 15 marks allotted to understanding of ToR which should include proposed approach & methodology, system architecture, tech stack, work plan etc by bidder.  Given the criticality of the project and volume of information to be processed, more weightage (at least 30 marks) may be given to the approach & methodology section where bidders are expected to demonstrate their indicative approach for system architecture, information security, scalability, performance and work plan.
7.	It is humbly requested that department may reconsider to increase the minimum technical score for technical qualification <b>to 70</b> . This will ensure that only quality proposals from the bidders are considered for financial evaluation and this will reduce the vendor risk during project execution.
8.	It is requested that development environment may also be allowed to be set up in the client environment (NIC Data center or Client owned data center) as the infra requirement for development will be very small compared to testing and production, however this will reduce a lot of risk and unnecessary challenges in terms of technology compatibility and migration of code from one data center (Bidders own environment) to other data center (Client environment). In an agile project, these migrations will be very frequent.
9.	The expectation for user training is not very clear. Will it be a centralized training / virtual mode training or the trainers from implementation agency are required to travel to different states and UT to provide training. In such case, what will be the training schedule ? is it 2 days for each State/UT? Also for such travel (& stay), is it expected that the associated cost is considered in the financial proposal of the bidder?
10.	It is requested that the user department may specify what all regional languages (apart from English and Hindi) the training materials to be delivered? The cost of translation will depend of the number and type of language.
11.	What is the acceptable range for RPO and RTO for the Department?
12.	It is requested if the department may provide some clarity as to how these milestones will be accepted by department as per the timeline and corresponding payment will be made? Because these modules such as Log-in authentication, data collection module, supervisors web module etc. are interdependent. Will the department provide sign-off for individual modules in silos?
13.	There may be a typo in the note given (A period of 3 months (i.e.. 3 weeks)). Also what is the expectation from pre-warranty period? There is no SLA defined in the RFP as such.
14.	In GeM portal, financial evaluation is done in an automated way through system workflow. And in GeM it automatically adds GST to the bid value before submission. Requesting the

	department for clarify as to how financial evaluation would be done on Total Financial Bid Value, exclusive of taxes in such scenario.
15.	We humbly request you to please remove this clause. If the lowest quote of any technically qualified bidder is binding on the H1 bidder, then it goes against the spirit of QCBS tender. Also it will not be possible for any established firm with acceptable corporate governance standard to get internal legal and financial approval for any project wherein the man-month quote (of unknow value) of another organization is binding on them.
16.	Since the audited financial statement for FY 2023-24 will take some time to be available, it is humbly requested to consider Average Annual Turnover for FY 2020-21, FY 2021-22 and FY 2022-23 only
17.	<p>Documentary Proofs requested - Experience /completion certificates from clients or certificate from CA/CS of the Agency indicating dale of completion, scope of the project, name of th client and release of last installment as per sanction order.</p> <p>Kind request and consideration for modification of the clause as below :</p> <p>"Experience /completion certificates from clients or certificate from CA/CS or <b>Authorized Signatory</b> of the Agency indicating dale of completion, scope of the project, name of the client and release of last installment as per sanction order."</p> <p>Also for large projects having multiple tracks, requesting the department to accept phase completion certificate.</p>
18.	<p>Given clause : 4 marks for each completed project upto maximum of 10 projects.</p> <p>Kind request and consideration for modification of the clause as below :</p> <p>Maximum 4 projects with value of INR 10 Crores or more (10 marks for each project) OR Maximum 8 projects with value of INR 4 Crores or more (5 marks for each project) OR Maximum 10 projects with value of INR 2 Crores or more (4 marks for each project)</p> <p>This will give level playing field to bidders who execute large and complex projects spread across multiple years. It may also be noted that the estimated bid value of the current assignment given in GeM portal is INR 10 Cr.</p>
19.	<p>Documentary Proofs requested - Experience /completion certificates from clients or certificate from CA/CS of the Agency.</p> <p>Kind request and consideration for modification of the clause as below :</p> <p>Experience /completion certificates from clients or certificate from CA/CS or <b>Authorized Signatory</b> of the Agency.</p>
20.	<p>Documentary Proofs requested - CVs of personnel with relevant educational qualification and Experience certified by HR Department of the agency.</p> <p>Kind request and consideration for modification of the clause as below :</p> <p>CVs of personnel with relevant educational qualification and Experience certified by HR Department or <b>Authorized Signatory</b> of the agency.</p>
21.	It is kindly requested that considering the nature and complexity of the project, the bid submission end date may be extended for at least <b>3 weeks</b> from the current end date to enable us to do a thorough analysis of the requirements, get all internal approvals before submission and prepare a comprehensive proposal.
<b>COMPANY: TCS</b>	
1.	We suggest allowing SaaS based product / platform companies to participate with their own SaaS product / platforms.

2.	We suggest the SaaS based Product/Platform should be hosted on the service provider's Data Center. We have Tier III and Tier IV Data Centers available in different seismic zone. The Data Center infrastructure is CERT IN certified for safe to host and our Cloud is empaneled by MeITY for providing cloud services to Govt. organizations.
3.	Please provide previous economic surveys Data collection pattern in terms of Peak Load of Concurrent users (Percentage or absolute number whatever is available), Concurrency of Enumerators and Supervisors.
4.	For a SaaS based Product/Platform, FRS and SRS won't be required. Hence, we suggest to relax these two clauses for SaaS Service Providers.
5.	Please clarify on the below: •How many integrations are expected? •What will be the kind of integration (Online Web based Integration or File Upload) We understand the Bulk Login Facility is required for creation of Login IDs. Please confirm whether our understanding is correct.
6.	• We understand the Creation of Boundaries should be available for administrators and configurators in Web Solution only and not required for Android Application. • Please provide the volume/ number of Blocks/Area.
7.	Since usage of iOS for Data collection is minimal, so we request this point to be removed
8.	What will be high peak of traffic of uploading responses back to cloud?
9.	•Please clarify whether the capability to add/remove the field should be available to the Web Based application for the administrator/configurator or for the field agents. •Please let us know what all data needs to be auto populated and their administrative databases.
10.	We understand that the Supervisor module will work through Web based Interface with ability for validation. Please confirm whether our understanding is correct.
11.	Need more clarity on Point v.
12.	We recommend to send the raw data from our server to MoSPI server for further analysis. So, MoSPI can have the past data in their own server for future analysis.
13.	•Please clarify in details. •Please clarify who will give the Training.
14.	Our platform is a SaaS based platform. Source code of the platform can't be shared. However, we will share the Survey Configuration Code, customized for MoSPI.
15.	For a SaaS based Product/Platform, FRS and SRS won't be required. End Survey UI/UX can be customized for MoSPI requirements.
16.	We understand the Web Application/Dashboards can be accessible using Mobile Browser. Please confirm whether our understanding is correct.
17.	The Timelines for the Deliverables will be mutually discussed and agreed upon.
18.	Our platform is a SaaS based platform. Source code of the platform can't be shared. However, we will share the Survey Configuration Code, customized for MoSPI. Hence, we request relaxation of the clause for SaaS based Service providers.
19.	Our platform is a SaaS based platform. Source code of the platform can't be shared. However, we will share the Survey Configuration Code, customized for MoSPI. Hence, we request relaxation of the clause for SaaS based Service providers.
20.	We suggest removal of this clause as the Quality and Experience of the suggested Manpower may differ from other bidders.
21.	We suggest General and Special conditions of the contract should be on mutual agreeable terms with the selected vendor.
22.	Request confirmation.
23.	We suggest: As the effective value of 10 project as min is coming to 20 Cr as value. We suggest instead of asking 10 nos. as projects. 2 projects of 10 cr each would be sufficient for satisfying the objective / condition. (Also, in line with the PQC criteria Sl. No 2 on past experience of agency.
<b>COMPANY: Bharat Electronics Ltd</b>	
1.	Whether will be done at Bidder's premises or MOSPI's premises in Delhi
2.	How many manpowers will be deployed at MOSPI premises

3.	It is understood that MoSPI will provide LGD code to BEL for Master creation
4.	It is understood that MoSPI will provide Census code to BEL for Master creation
5.	It is understood that both codes are different
6.	BEL has its own Cert-In team. Whether it is allowed to carry out Mobile App and website certification from its internal team
7.	It is understood that 3 weeks will be pre-warranty period
8.	It is found that Census-related questions are lengthy (more texts) and will be difficult for enumerators to read these questions in a mobile app. Whether it is recommended to use only Tablet PC or both
<b>COMPANY: EsriIndia</b>	
1.	We understand that "onsite" means that resources (designer, developer, tester) involved for all the activities will be deployed onsite. Please confirm.
2.	We understand that Geographic boundaries up to Village/Enumeration block and Ward/UFS block already exist and will be shared for integration. Please confirm.
3.	What would be the selection criteria for PEC to be carried out for 2% villages/USF blocks
4.	Kindly elaborate about other sources of data and would there be any automation required to validate collected data with business rules?
5.	Is this an automatic procedure or some manual intervention required? Kindly clarify.
6.	Who will create logins for HQ Officers, district officers and Supervisor?
7.	What could be other databases/systems planned for integration with web and mobile app developed under this contract? What is the current active status of all such systems?  What will be the mode of integration: Rest APIs/ DB / Data?
8.	Kindly clarify about bulk login. Does it mean multiple users login simultaneously? What can be the maximum count of this?
9.	Who will create the boundaries and is this function required in the mobile app?
10.	What is the highest possible peak traffic of concurrent users? Kindly provide statistics for concurrency and scalability expectations.
11.	Kindly confirm if Online training is sufficient.
12.	Kindly elaborate the existing Cloud with the department. For better implementation, can we propose our own cloud services which follow MeITY guidelines?
13.	Is tracking of editors required for the data collected, verified & resubmitted?
14.	How many major regional languages to be envisaged?
15.	Kindly clarify, how many such integrations are expected?
16.	As the scope includes ONSITE solution development for Web portal; we request you to add qualification criteria for software manufacturer also so that a robust and secured solution could be delivered.
17.	Kindly modify the clause as- Agency's / <b>SW Manufacturer</b> prior experience related to development of software solution/app/web-portal for Central Ministries/ Departments/ State Governments/UT Administrations/ Public Sector Enterprise/ Undertakings/ Bank. Government Autonomous bodies.
18.	Request you to add- Qualification Criteria for GIS Manufacturer- The GIS Software to be used for implementation should have been supplied and implemented for various Central Ministries/ Departments/ State Governments/UT Administrations/ Public Sector Enterprise/ Undertakings/ Bank. Government Autonomous bodies for Web portal development/ integration/migration with other enterprise level /administrative system.  Document Required- PO and User or Client satisfactory performance certificate
19.	Request you to add- Qualification Criteria for GIS Manufacturer- The proposed GIS Platform should be natively cloud enabled and support major cloud providers like Railtel, AWS, Azure. Document Required- Self-Declaration from GIS Manufacturer
20.	Request you to add- Qualification Criteria for GIS Manufacturer-The Manufacturer shall have Experience of supplying GIS software for Field Data Collection Mobile Application for at least 3 Government customers. Document Required- PO and User or Client satisfactory performance certificate

21.	Request you to add- Qualificaiton Criteria for GIS Manufacturer-Bidder should be under active maintenance for COTS software for the entire Project duration. Document Required- Letter and MAF from OEM at the start of each year.
<b>COMPANY: CSM Technologies Pvt. LtdSL. No</b>	
1.	Request to kindly consider amending the same as :  The Agency must be Capability Maturity Model Integration (CMMI) level Development, CMMI service level: 3 certified on the due date of RFP.  <b>Only the CMMI Certificate validated from the CMMi Institute Website will be considered.</b>
2.	Request to kindly clarify whether the mobile application will be required to be hosted on the Play Store and iOS Store. If Yes, then the associated cost will be in whose scope.
3.	Request to kindly clarify the expectation from DBIM Guidelines conformity as DBIM is applicable only to the website.
4.	Request to kindly consider deletion of the same as accepting the least quoted per man hour rate for changes (amongst firms whose financial bids are opened) is not justified as the associated cost for implementation of a particular work varied from vendor to vendor depending upon various factors such as: Manpower efforts and manpower cost.
5.	Request to kindly confirm to which all other databases or Portals the solution is required to be integrated.  We request for atleast 14 days bid submission due date extension for the date of publishing of response to the pre-Bid Queries.
<b>COMPANY: CMS Computers India Private Lim</b>	
1.	Is SMS / email / Payment Gateway integration required?
2.	Is any commercial / Advanced BI Tools required for reports and Dashboard?
3.	What external integrations are required for the application?
<b>COMPANY: Writer Corporation-2</b>	
1.	Can you provide more detailed specifications or sample formats for the report generation module mentioned in the scope?
2.	Are there specific guidelines for the mobile app's offline functionality and synchronization mechanisms?
3.	What specific data protection regulations must the solution comply with, especially regarding data storage and transmission?
4.	Can you please clarify the requirements for data validation and integration with external data sources?
5.	Are there any preferred platforms or tools for conducting the security audit and SSL implementation?
6.	How will field testing be coordinated, and what kind of support will MoSPI provide?
7.	Are there specific languages beyond Hindi and English that must be included in the training materials?

8.	How frequently will progress review meetings be conducted, and who will be part of these evaluations?
9.	What are the expected response times for the application under peak load, and are there penalties for not meeting these requirements?
10.	As per the Scope, this application is to be used for field survey or for self reporting purpose?
11.	Which platforms should the mobile app support? (iOS, Android, both)
12.	What is the estimated number of users who will access the app simultaneously?
13.	Should the mobile app be compatible with low-spec devices, especially in regions with limited resources?
14.	How should conflicts in data be handled if multiple users update the same data offline and sync later?
15.	Should the mobile app support multiple languages?
16.	Applications will be deployed on cloud or on premise servers?
17.	What parameters/checks will be defined for quality control of the data in the application?
18.	Should the application work offline in case of poor internet connectivity?
19.	Any verification or KYC to be carried out during the survey?
20.	How should data validation be handled? (real-time validation, batch validation after submission)
21.	Should there be a downloading & uploading feature within the application?
22.	Parameters to be recorded while filling the economic census?
23.	List of set KPIs for Analytics Reporting?
24.	What kind of training will the users need to effectively use the application?
25.	Do you need a helpdesk or in-app tutorial feature for first-time users?
26.	Should the mobile app support multiple languages?
27.	Alert notification
28.	Frequency of Security Audit
29.	Development environment to be provided by MoSPI
30.	Data Sources
31.	Can you provide more detailed specifications or sample formats for the report generation module mentioned in the scope?
32.	What specific data protection regulations must the solution comply with, especially regarding data storage and transmission?
33.	Can you please clarify the requirements for data validation and integration with external data sources?
34.	Are there any preferred platforms or tools for conducting the security audit and SSL implementation?
35.	What are the expected response times for the application under peak load, and are there penalties for not meeting these requirements?
36.	How should conflicts in data be handled if multiple users update the same data offline and sync later?
37.	Should there be downloading & uploading feature within the application?
38.	Parameters to be recorded while filling economic census?
39.	Development environment to be provided by MoSPI?
40.	How shall we integrate with the source systems, via API or Excel uploads? If through API, then API development will fall under MoSPI or concerned department scope?
41.	Can we get relaxation average turnover Rs. 20cr instead of Rs.40cr in specified period
42.	Will there be a need of a centralised support team to address / rectify errors in real time basis?
43.	Requesting for below relaxation : (i) 1 project of contract value at least Rs.5 crores (ii) 2 projects of contract value at least Rs.3 crores (iii)3 projects of contract value at least Rs.2 crores
44.	Requesting for relaxation on average turnover Rs. 20cr instead of Rs.40cr in specified period
COMPANY: ADG Online Solutions	



1.	<b>1. Pre-qualification criteria:</b> We request an exemption in the turnover requirement as per the Government of India's exemption rule for MSME companies.
2.	<b>2. Annexure-I, Point No. 3:</b> We request an exemption in the turnover requirement as per the Government of India's exemption rule for MSME companies.
3.	<b>3. Annexure-I, Point No. 4:</b> We request a reduction in the required number of similar projects from 10 to 5.
<b>COMPANY: M&amp;N Retail Pvt.Ltd.</b>	
1.	1. Pre-qualification criteria: We request an exemption in the turnover & experience as per the Government of India's exemption rule for start-up companies.
2.	2. Annexure-I, Point No. 3: We request an exemption in the turnover requirement as per the Government of India's exemption rule for startup companies.
3.	3. Annexure-I, Point No. 4: We request give exemption in the similar projects.