



Government of India
Ministry of Statistics & Programme Implementation
National Sample Survey Office
Data Processing Centre
Ahmedabad

No. D-21014/Maintenance/2016

Date: 24.02.2016

Tender Notice for Comprehensive AMC of 10 KVA UPS

This office proposes to give Comprehensive Annual Maintenance Contract (AMC) for maintenance of an UPS in the office situated at "Data Processing Centre, 3rd floor, Navdeep House, Ashram Road, Ahmedabad" for the period from 01.04.2016 to 31.03.2017. Sealed tenders are invited from the interested firms for undertaking the above noted job of AMC of UPS. Tenders for the same should reach this office on or before 17.03.2016 by 17:00 hrs. The Tenders received after the stipulated time and date will not be entertained. The tenders will be opened on 18.03.2016 at 11:00 hrs in the presence of representative of the firms who wish to attend.

2. The details of the UPS for which tenders are invited for Comprehensive Annual Maintenance Contract and the format in which tender is to be submitted is given below:

Sr. No.	Specifications of UPS	Qty.	Total Amount for Comprehensive AMC of UPS
1	10 KVA UPS with 30 minutes battery backup time connected through 20 SMF batteries of 12 V, 42 AH Make: Electronics & Control Power Systems Pvt. Ltd.	1	
2	Service Tax @.....%		
3	Grand Total Amount		

3. While submitting the quotation the following conditions should be followed.

- The firm should provide documentary evidence of Trade License, PAN and Service Tax Number, etc.
- Tenders may be submitted, addressed to "Head of Office, DPC,NSSO, 3rd Floor, Ashram Road, Ahmedabad-380014", super scribing "Tenders for AMC of UPS" on the top of the sealed envelope, indicating the firm name and full address including telephone number at the bottom of the left hand side of the envelope.
- The Tenders may be sent through registered post/speed post/by hand.
- Tenders should be submitted on the letter head of the firm in the format given at para 2 above. Besides, tenders should be duly signed by the competent authority of the firm.

- (v) Tenders will be evaluated on the basis of Grand Total Amount given at item Sr. No. 3 of the above mentioned form.
- (vi) The firm should have an office/branch located in the city of Ahmedabad or Gandhinagar of Gujarat.
- (vii) This office reserves the right to accept /reject any or all tenders without assigning any reason.

4. The terms and conditions of the contract will be as given below:

- (i) The quoted rate should be valid for one year from the date of signing the agreement.
- (ii) The comprehensive AMC also includes replacement of the parts, if required, without any extra cost and the same should be of standard quality.
- (iii) The equipment will not be moved out of premises of this office.
- (iv) Normal Service hours will be from 10.00 AM to 5.00 PM. on all working days (Monday to Friday). In exceptional circumstances, services need to be provided outside of these hours or on Saturdays/Holidays at the discretion of and convenience of the office.
- (v) Apart from break-down/fault call, the firm is also required to have preventive maintenance checks at regular interval in each quarter to ensure effective working of equipment.
- (vi) Payment will be made on quarterly basis at the end of the each quarter on successful completion of the contractual obligations.
- (vii) Penalty Charges @ Rs. 200/- per day will be levied and deducted from payment in case of failure to attend the Call/Complaint within a working day of recording the same with the firm. In case, the equipment is required to be taken to the workshop for repairing, standby equipment shall be provided, free of any cost to this office.
- (viii) Government reserves the right to terminate the agreement by giving one month's prior notice in writing and accordingly recalculate AMC Charges on pro rata basis for the period for which services was provided.



(J. K. Bhagora)
Assistant Director &
Head of Office
Tel. No.: (079) 27545398

Copy to:

1. The DDG, Computer Centre, MOS & PI, New Delhi with a request to upload this on the website of the Ministry and also on www.tenders.gov.in.
2. Notice Board, NSSO, DPC, Ahmedabad