



Government of India  
Ministry of Statistics & Programme Implementation  
National Sample Survey Office  
(Field Operations Division)

E & F Wing, 5<sup>th</sup> Floor  
Kendriya Sadan, Koramangala  
Bangalore-560034

**Tender No. 12010/21/2019-20/KTK(S)**

**Dated: 29.04.2019**

**Notice Inviting Tender for Comprehensive AMC of UPS machines**

This office proposes to give Comprehensive Annual Maintenance Contract (CAMC) for maintenance of 3 UPS (2 5KVA and 1 10KVA UPS). Sealed tenders are invited from the interested vendors for undertaking the above noted job of CAMC of UPS in the office situated at NSSO (FOD), E & F wing, Kendriya sadan, Santhoshapuram, Koramangala 2<sup>nd</sup> block, Bangalore-560034 for a period of one year from the date of signing the agreement. Tenders for the same should reach this office on or before 15.05.2019 by 17:00 hrs. The tenders received after the stipulated time and date will not be entertained. The tender will be opened on 16.05.2019 at 11:00 hrs in the presence of representative of the firms who wish to attend.

2. The details of the UPS for which tenders are invited for Comprehensive Annual Maintenance Contract and the format in which tenders are to be submitted is given below:

SN	Specification	Make	Location (address)	Qty	Purchased on	Amount for Comprehensive AMC of UPS for one year (in Rs.)
1	Comprehensive AMC of 10kva UPS	Techser	NSSO (FOD), Regional Office, E&F wing, 5 <sup>th</sup> floor, kendriya sadan, Koramangala, Bangalore 560034.	1	April-2012	
2	Comprehensive AMC of 5kva UPS	True Online	NSSO (FOD), Zonal office, 2 <sup>nd</sup> floor, B wing, Kendriya sadan, koramangala, Bangalore 560034.	1	April-2014	
3	Comprehensive AMC of 5kva UPS	True Online	NSSO FOD Zonal Training Centre, 3 <sup>rd</sup> & 4 <sup>th</sup> floor, Godavari block, National Games Village, Koramangala, Bangalore-47	1	Dec-2014	
4	GST@.....%					
5	Grand Total					

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While submitting the tender, the following conditions should be followed:

1.
  - i) A Bid Security (EMD) of Rs. 2000/- in the form of Account Payee Demand Draft or bank guarantee from any of the Commercial banks in favour of 'Head of Office, NSSO(FOD), Regional Office, Bangalore is to be enclosed with the tender. The bid security should remain valid for a period of ninety days from the closing date of the submission of tender.
  - ii) Tender submitted without EMD will be rejected summarily.
2.
  - i) The firm should have office in Bangalore and should provide documentary evidence of PAN & GST number etc., if applicable.
  - ii) Tenders may be addressed to "Head of Office, NSSO (FOD), Regional Office, E & F wing, 5<sup>th</sup> floor, Kendriya Sadan, Santhoshapuram, Koramangala 2<sup>nd</sup> block, Bangalore-560034" superscribing Tenders for CAMC of UPS on the top of the sealed envelope, indicating the firm name and full address including telephone/Mobile number at the bottom left hand side of the envelope.
3. The tender may be sent through registered post/speed post/by hand. However, this office will not be responsible for any postal delay.
4. Tenders should be submitted on the letter head of the firm in the format given at para 2 above. Besides, tenders should be duly signed by the competent authority/authorized person of the firm. This Office reserves the right to accept/reject any or all tenders without assigning any reason.
5. The terms and conditions of the contract will be as given below:
  - i) The quoted rate should be valid for one year from the date of signing the agreement.
  - ii) The Comprehensive AMC also includes replacement of the parts, if required, without any extra cost and the same should be of standard quality.
  - iii) The equipment will not be moved out of our office premises without prior permission and valid gate Pass. All transportation costs involved for this purpose will be borne by the firm.
  - iv) Normal service hours will be from 10:00 AM to 6:00 PM on all working days (Monday to Friday). In exceptional circumstances, services need to be provided outside of these hours or on Saturdays/Sundays/Holidays at the discretion of and convenience of the office.
  - v) Apart from break down/fault call, there will be preventive maintenance to check effective working of equipment at regular interval in each month
  - vi) Penalty Charges @ Rs. 200/- per day will be levied and deducted from payment in case of failure to attend the call/complaint within one working day of recording the same with the firm.

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- vii) In case, any of the equipment is to be taken to the workshop for repairing, standby equipment shall be provided, free of any cost to this office.
- viii) Government reserves the right to terminate the agreement by giving one month's prior notice in writing and accordingly recalculate CAMC charges on pro rata basis.
- ix) Payment will be made on quarterly basis at the end of the each quarter on successful completion of the contractual obligations.

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(Gunji Prasanna Kumar)  
Assistant Director & Head of Office

Copy to:

- i) The Deputy Director General, Computer Centre, MOS&PI, New Delhi with a request to upload this on the website of the Ministry and also on [www.tenders.gov.in](http://www.tenders.gov.in)
- ii) Notice board, NSSO (FOD), RO, Bangalore.

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