

No. D-25011/10/2014-15/E-V
Government of India
Ministry of Statistics & Programme Implementation
National Sample Survey Office
(Field Operations Division)

East Block 6, Level 4-7,
R.K. Puram, New Delhi-110066

Dated: 02-02-2015

To

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.....

Subject: - AMC Siemens Hicom Business Communication Systems - regarding.

Sir,

Sealed quotations are invited from reputed vendors of Delhi for providing Annual Maintenance and repair of **Siemens Hicom Business Communication Systems with all instruments installed** in the Office of the NSSO (FOD) Hqrs, Block-6, Level 4-7, R.K.Puram, New Delhi-110066 for one year from the date of award of contract on approval by the competent authority. The details of the system below:

<u>S.No.</u>	<u>Item Description</u>	<u>Qty.</u>
01.	Siemens Hicom 100 E(4/40)	01
	Extn. Card	01
	MDF (U)	01
	UPS (Excl Batt.)	01
	V-24 IB Card	01
	Optiset Standard	01
02	Siemens EL 36 (4/4/12)	01
	Beetal Coral	05
	Optiset Advance+Comfort	01
	Phone Adapter (Digital)	01

Only authorized vendors of Siemens Hicom Business Communication Systems may submit the quotations. The terms and conditions (Form of Contract) for AMC are given in Annex-I.

The quotation should be submitted in a sealed envelope super scribed as "QUOTATION FOR AMC FOR EPBAX".

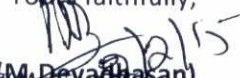
The quotations addressed to Senior Administrative Officer & HO, NSSO (FOD), Hqrs Office, East Block-6, Level-4 to 7, R.K. Puram, New Delhi -110066 may be submitted latest by 11.00 A.M on 23-02-2015. The quotations submitted after the stipulated time and date will not be entertained.

-PTO-

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The quotation will be opened on the same day at 3.30 PM in this Office. You may depute your authorized representative to be present while opening the sealed quotations.

Yours faithfully,


(M. Devadhasan)
Senior Administrative Officer & HO

एम. देवदास (M. Devadhasan)
सीनियर प्रशासनिक अधिकारी / Senior Administrative Officer
सांख्यिकी एवं कोष मंत्रालय / Ministry of Statistics & Planning
रा.प्र.सर्वे का (क्षेत्र) / N.S. (District)
पूर्वी खण्ड-6, रामा कृष्ण पुरम (East)
नई दिल्ली-110055

✓ Copy to the Deputy Director General, Computer Centre, East Block, R.K.Puram, New Delhi, with a request to upload the tender documents on the website of MoSPI and the tenders.gov.in under tender head.


(M. Devadhasan)

Senior Administrative Officer & HO

Terms & Conditions for AMC of the Intercom systems are as under:-

1. The Annual Maintenance Contract is being entered into by National Sample Survey Office (Field Operations Division) hereafter referred to as NSSO (FOD) with M/S_____ hereafter referred to as Vendor for the period fromto.....
2. The payment shall be made on quarterly basis after the end of every quarter on receipt of Bill from the firm.
3. If the complaint is not attended within 24 hours Rs. 100/- per working day will be charged as penalty and deducted from the quarterly payments.
4. In case of any unsatisfactory service or delay, NSSO (FOD) reserves the right to terminate the contract at any time without assigning any reason.
5. There will be a system of preventive maintenance of machine and an Engineer will be deputed by the firm on first day in every month to check the machines and for taking preventive action.
6. Whenever an Engineer of firm visits the office either on call or for preventive maintenance, he shall make an entry in the AMC/ complaint register.
7. In case of any fault of intercom instruments, the company will provide their own instrument till the faulty intercom instruments is repaired and re-installed in FOD.
8. Maintenance service shall be provided only during normal working hours of NSSO (FOD), New Delhi.
9. For proper maintenance of the system, preventive maintenance shall have to be carried out by the Vendor on monthly basis.
10. However, clause (3) will not apply if a stand-by machine is provided by the Vendor.
11. Payment will be subject to Govt. Rules & Regulations.

Signature_____

Designation_____

