

Notice Inviting Tender through E-procurement

Sub:-Comprehensive Annual Maintenance Contract of all IT items (Desktops, Servers, Printers, Online UPS, Network switch, Routers, Modem, Firewall etc.) related items in the OCMS Cell of the Ministry).

The Ministry of Statistics & Programme Implementation invites online tender through E-procurement under two bid systems from authorized service providers/ agencies for COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) of ALL IT items and peripherals (Desktops, Servers, Printers, Online UPS, Network switch, Routers, Modem, Firewall etc.) related items in the OCMS Cell of the Ministry.

2. Bids shall be submitted online only at CPPP website: <http://eprocure.gov.in/eprocure/app>. Tenderer/Contractor are advised to follow the instructions provided in the 'Instructions to the Contractors / Tenderer for the e-submission of the bids online through the Central Public Procurement Portal for e-Procurement at <http://eprocure.gov.in/eprocure/app>'.

3. CRITICAL DATE SHEET

Published Date	21.11.2016
Bid Document Download start Date	21.11.2016
Clarification Start Date	21.11.2016
Clarification End Date	21.12.2016
Pre bid meeting	01.12.2016
Bid Submission Start Date	21.11.2016
Bid Document Download end date	21.12.2016
Bid Submission End Date	21.12.2016
Technical bid opening date	21.12.2016
Financial bid opening date	Notified later

4. Tender documents can be downloaded from Ministry's Website <http://www.mospi.nic.in> and CPPP portal and CPPP site <http://eprocure.gov.in/eprocure/app>. Tenderer who has downloaded the tender from the MOSPI website <http://www.mospi.nic.in> and Central Public Procurement Portal (CPPP) website <https://eprocure.gov.in/eprocure/app>

shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tempered/modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer is liable to be banned for future.

5. EMD Payment:- Earnest Money Deposit of **Rs. 50,000/- (Rupees fifty thousand only)** is to be deposited in the form of Demand Draft/ Pay Order in favour of the **Pay & Accounts Officer, Ministry of Statistics & Programme Implementation.** The EMD received from the tenderers will be returned without interest immediately after the process of award of contract is over. Bidders are required to submit the details of EMD payment at the time of Bid Preparation. The EMD must be submitted to the undersigned before opening of technical bids.

6. Performance Security:- The successful bidder has to deposit performance Security in the form of Security Deposit/Bank Guarantee of lumpsum amount rupees 10% of the AMC value in favour of Pay & Accounts Officer, Ministry of Statistics & Programme Implementation from any schedule commercial bank. Performance Guarantee will be valid for a period of 15 months. In case of extension of contract, the performance security is to be extended accordingly. The performance Security Deposit will be released only after the expiry of the contract.

Instructions for Online Bid Submission

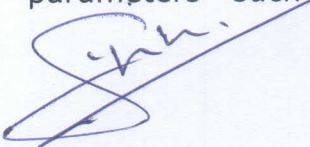
The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.. From <http://eprocure.gov.in/eprocure/app>.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <http://eprocure.gov.in/eprocure/app>) by clicking on the link "**Online bidder Enrolment**" on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract,

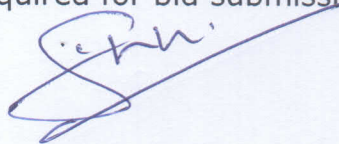


Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.



SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- 5) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 6) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 7) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 8) Upon the successful and timely submission of bids (ie after Clicking "Freeze Bid Submission" in the portal), the portal will give a

successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

- 9) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) For any technical related queries please call the Helpdesk, Mobile Number - +91 8826246593. The 24 x 7 Help Desk Number 0120-4200462, 0120-4001002. E-mail: support-eproc@ nic.in " Note: Bidders are requested to kindly mention the URL of the Portal and Tender Id in the subject while emailing any issue along with the Contact details. For any issues / clarifications relating to the tender(s) published kindly contact the respective Tender Inviting Authority.



1. Eligibility Criteria:-

Pre-qualification Requirements (PQR):- The bidder should be

- a) The Company (Private or public Limited) with at least 5- years experience in providing Comprehensive Annual Maintenance support of Servers, PCs, Printers and IT network setup with consistent good record in reputed organizations.
- b) The bidders must have successfully carried out the job of Comprehensive Annual Maintenance of Computers with associated Software and LAN of at least two government organizations/ PSUs.
- c) The bidder should have maintained at least network of minimum 75 PCs under single contract.
- d) The bidder should have the experience of providing satisfactory services for any or all of the makes of HP, Lenovo, Dell etc.
- e) The bidder should have an Average Annual Turnover of more than **10 lakhs** for the last three years 2013-14, 2014-15, 2015-16 in respect of IT sales and services for maintaining IT infrastructure. This has to be substantiated by the balance sheet of the firm/ company for the relevant years duly certified by CA.
- f) The bidder should have posted net profit in the last three years. The certification to this effect must be certified by the CA.
- g) The bidder should have at least one of its service centre located in Delhi/ NCR equipped with adequate infrastructures to satisfactorily execute the AMC contract.
- h) The bidder should not have been blacklisted on any account by any government organization(Self certified copy may be enclosed).
- i) The bidder should submit all documentary evidence in support of the eligibility criteria. Failure of submission of any of the documents in Technical bid will make the bid rejected as non- responsive.
- j) The bidder should be authorized Channel Partner of Original Equipment Manufacturer (OEMS) for rendering comprehensive AMC services for Servers, Desktops , printers and other network items. The bidder should submit a certificate from OEM, as proof of its partnership with the OEM for providing the services.
- k) The Tenderer must have back to back agreement with the OEMs for supply of spares and support. The tenderer must submit authorization letter from OEM, clearly stating that tenderer has the authority and competence to provide services for make equipment and that HP will extend all support to them in discharging their service contract.
- l) An affidavit must be submitted that the firm fully agrees with the terms and conditions of the tender.
- m) The firm must have appropriate number of resident engineer having qualification of B-Tech in Information Technology/ Computer science etc.

Annexure - II

Details terms and conditions of contract

1. The services to be provided by the contractor are as follows:
 - a) The initial period of the contract will be for one year from the date of award of the contract, and on expiry of the said period, the contract may be extended with the mutual Consent and terms & conditions of both the parties after approval of Competent Authority. However, contract can be terminated pre-maturely without any notice if no more requirements of the Ministry are felt and subsequently changed for any administrative reason.
 - (b) The AMC firm shall provide comprehensive maintenance services. The company has to provide the repairs/ replacement of defective parts, Assemblies and Sub-assemblies of these machines within the maintenance charges including plastic parts, printer belt, Teflon paper of printer, socket of printer, printer belt, Teflon paper of printer, socket of printer, printer band, logic card, printer head, tray, Daisy wheels, Printer roller, Tray & Door, Plastic Parts, Printer belt, Transparency film, sealed magnetic media plastic covers knobs, Tractors, rods, Hard disk, Fuser assembly, Printer knobs, online buttons gear, CPU along with mother board, FDD, DVD, HDD, RAM SMPS, Monitor, Picture tube etc, including replacement of the faulty parts any. The Contractor shall keep sufficient quantity of spare parts as applicable to the items in the scope of coverage for rendering AMC services with the minimum possible downtime throughout the tenure of the contract.
 - (c) The above service consists of preventive and corrective maintenance and includes carrying out of the necessary repairs with original spare parts only. The contractor is expected to repair / replace the item in case of any hardware failure, within 2-4 hours after the defect has arisen.
 - (d) Removal/ cleaning of virus through check point end point security suite installed in one of the server.
 - (e) Installation/ Re-installation, configuration/ Re-configuration, Apply patches of the software associated with the Computer, server systems.
 - (f) Assist in Assessment, Planning for Compliance and Implementation of IPV6.
 - (g) In case of non availability of spares, the contractor shall provide an equivalent system for use within the limits of downtime as provided in the contract till such spares/repair of the system is carried out without any additional charges. Failure to provide equivalent systems within the time frame allowed for downtime will attract penalty as indicated in the contract.

- h) Provision of equivalent systems include loading of necessary software's (OS & other general application software's), configuration of the system and making the system operational till such a time as the original system is restored to the satisfaction of the users.
- i) In case the system is to be repaired with parts other than original parts due to non availability of original spare parts, the contractor should give proof of non availability of original spare from OEM. The alternative spare parts shall be approved by the IPM Division of the Ministry before replacement. The supply of spares is the responsibility of Contractor.
- j) The vendor shall depute a qualified resident engineer having Degree in Computer Science/ Engineering or Computer Hardware with at least 02 years of experience. The Vendor shall provide maintenance services on all working days i.e. Monday to Friday from 09.00 am to 6.00 p.m. However, if needed by MOSPI such services shall be provided by the vendor even on Saturdays/ Sundays and other holidays. The resident Engineer should have mobile facility so that he can be contacted at site when in movement.
- k) The service engineer deployed shall be responsible for preventive and corrective maintenance of all PCs, servers, peripherals and accessories mentioned under schedule of quantities and also maintenance of softwares, Any lapse in the maintenance of Hardwares and Softwares by the deployed engineers shall be viewed seriously and the firm shall be penalized for the lapses as deemed fit.
- l) The service engineer deputed by the firm is the employee of the firm and the Ministry will not be responsible for their wages, PF, ESI and any other statutory requirements.
- m) The vendor will maintain complaint details in respect of all user requests/ complaints. This will be pre-condition for processing of bills. Monthly review meeting regarding AMC between Director(IPMD) and vendor will be must to attend and sort out issues, if any with mutual discussion.
- n) Safeguarding the users data before performing any operation on the computer.
- o) Maintaining item wise record of replacement / repair activities carried out on each equipment. The MOSPI may seek these details as and when required.

- p) The bid validity period is minimum 90 days of submission of bids.
- q) Interpretation of the clauses in the tender documents:-
The interpretation of the the clauses of the Tender documents by the Ministry will be final and binding on both the parties.
- r) The competent authority of the Ministry reserves the right to accept any bid or reject any or all bids received in response of the tender notice.

2 Within 07 days of such award of contract, the successful Tenderer, shall commence the services, covering the entire scope of work, under the contract after taking over the assignment from the officer concerned, if any.

3. Maintenance **of Hardware not covered under warranty**

- (a) The detailed list of equipments which are not covered under OEM warranty is placed at **annexure III** -.
- (b) The system may undergo changes due to shifting of various equipment, additions or deletions at the time of signing of contract or during the currency of the contract. For any such alterations, intimation shall be given to the contractor and if any new addition is not maintained through warranty clause but through AMC. Similarly, the deletion shall also be intimated to the contractor and charges shall be deducted for the purpose of payment to contractor.
- (c) Maintenance with reference to all Hardware, network, router, ~~switch~~ switches installed in the OCMS through service. The firm will be totally responsible for successful working of all items through ^{out} the contract period. The Ministry will provide only toner cartridges for the printers. The key board, mouse, patch cord, cables and other accessories will be replaced by the firm at own expenses.

4. The scope of Hardware/ Software maintenance covers:-

- (a) The maintenance of all softwares already installed in the PCs, servers and peripherals and the softwares to be installed at later stages, if required.
- (b) Availability of anti virus softwares at site for removal of virus from the PCs and storage disk.
- (c) The maintenance of softwares installed in servers (data base and application) in OCMS and removal of network related problems if faced. Maintenance of internet/ website related work of OCMS and solving software related problems.



- (d) The systems shall be inspected by the successful tenderer in the presence of users. The firm will not be allowed to work/ attend the items without the consent of users.
- (e) The successful tenderer shall provide two service engineers profile who will be well conversant with Hardware, software, networking for issue of permanent passes for entry in the building and may be allowed to inspect the systems. Without authorizing by the Ministry, the firm will not depute any service personnel to attend the complaint.
- (f) Maintenance Oracle Database(9i), Maintenance Oracle Application Server (10g), Maintenance of Forms and Reports (10g), Trouble shooting and resolve technical issues, System Administrator and Database Administrator activities
- (g) On expiry of contract, the firm will handover the system in perfect working condition to the Ministry, failing which suitable amount will be deducted from the security deposit.

5. **Penalty clauses:-** All the defects reported shall be repaired/ replaced and Server made operational within 04 hours of lodging of the complaint. A penalty of Rs. 1000/- (Rupees one thousand only) per day will be imposed on the contractor if the defects are not rectified within aforesaid period of 04 hours of lodging the complaints. Faults booked will be treated as rectified only if the AMC holder gets satisfactory report from the user on the date of rectification. In case of fault persists beyond a day or faulty equipment is taken by the Contractor for repair and not returned within two days after repair, MOSPI shall be at liberty to get the same repaired from outside source and recover the cost from AMC Contractor from the pending AMC bill or from performance Bank Guarantee.

6. **Arbitration :-** In the event of any dispute relating to the import or meaning of any terms and conditions which could not be solved amicably by the parties, may refer the matter to the Sole Arbitrator to be appointed by MOSPI on the request of either of the parties for arbitration in consonance with the provisions of the Arbitration and Conciliation Act, 1996(Act 26 of 1996), on the designated reference in dispute and the jurisdiction The courts at Delhi/ New Delhi shall have the exclusive jurisdiction to try all disputes , if any, arising out of this agreement between the parties.

7. **Governing Laws & regulation:-** All legal proceedings shall be under the jurisdiction of courts situated in the National Capital Territory of Delhi. This Agreement shall be covered and construed in accordance with Laws of India including without limitation, the relevant Central Acts and Rules, Regulations and Notifications issued and amended there under from time to time.

8. **Contract Termination**

8.1 Termination for Default. MOSPI may, without prejudice, to any other remedy for breach of contract, by written notice of default sent to the Contractor, terminate the contract in whole or in part if:

- a) The qualified Contractor fails to deliver any or all of the obligations within the time period(s) specified in the contract, or any extension thereof granted by MOSPI.
- b) The qualified Contractor fails to perform any other obligation(s) under the contract.
- c) In case of termination for default, MOSPI reserves the right to forfeit the Performance Bank Guarantee submitted by the Contractor for successful execution of project.

8.2 Termination for Insolvency, Dissolution etc. MOSPI may at any time terminate the contract by giving written notice to the Contractor without compensation to the Contractor, if the Contractor becomes bankrupt or otherwise insolvent or in case of dissolution of firm or winding up of company, provided that such termination will not prejudice or effect any right of action or remedy which has accrued thereafter to MOSPI.

8.3 Termination for Convenience. MOSPI reserves the right to terminate by prior written notice, the whole or part of the contract. The notice of termination shall specify that termination be for MOSPI convenience, the extent to which performance of work under the contract is terminated and the date on which such termination becomes effective.

9. No Claim Certificate:- The qualified Contractor shall not, be entitled to make any claim, whatsoever, against MOSPI under or by virtue of or arising out of this contract nor shall MOSPI entertain or consider any such claim after Contractor shall have signed a "no claim" certificate in favour MOSPI in such forms as shall be required by MOSPI after the works are finally accepted.

10. Suspension

- a) MOSPI may, by a written notice of suspension, suspend all payments to the Contractor under the contract, if the Contractor failed to perform any of its obligations under this contract, (including the carrying out of the services) provided that the such notice of suspension:

Shall specify the nature of the failure and

- a) Shall request the Contractor to remedy such failure within a specified period from the date of issue of such notice of suspension.

11. Force Majeure :- Notwithstanding the provisions of the contract, the Contractor shall not be liable for forfeiture of its performance guarantee, Penalty or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the contract is the result of an event of standard Force Majeure.

12. Protection & Limitations

12.1 Contractor (the "Indemnifying Party") undertakes to indemnify MOSPI (the "Indemnified Party") from and against all losses, claims or damages including losses, claims or damages on account of bodily injury, death or damage to any tangible assets.

12.2 There shall be no limitation of liability in case of any damages for bodily injury (including death) and damage to real property and tangible personal property as also intangible personal property and intellectual property rights. Personnel assigned by Contractor to perform the Services shall be employees of Contractor, and under no circumstances will such personnel be considered employees of client. Contractor shall have the sole responsibility for supervision and control of its personnel and for payment of such personnel's entire compensation, including salary, worker's compensation, employee and disability benefits and shall be responsible for all employer obligations under all applicable laws including obligations for withholding tax under the Income Tax Act and other social security taxes under the relevant laws.

12.3 Contractor shall provide indemnity towards any damage, misdemeanor of the Contractor employees or authorized personnel, appointed distributors, agents or subcontractors to MOSPI. Further MOSPI shall not be responsible for any payments, statutory obligations like insurance cover, PF, etc., for accident, mishap, handicap and/or death occurring and affecting Service Providers employees or authorized personnel, appointed distributors, agents or subcontractors during and after the provision of the Services at MOSPI premises. MOSPI shall be entitled to full disclaimer and immunity towards compensations of any type and in any form, for the consequences of the services being provided including any eventual loss or damage suffered by the service provider, in any manner.

13. Safety Measures:- The vendor shall take all precautionary measures in order to ensure the safety of their personnel while executing the work. The vendor shall also ensure that unauthorized, careless or inadvertent operation of the installed systems/ software does not occur.

14. Sub-contracting. Sub-contracting is not allowed, if any time it is observed by the Ministry the contract will be terminated without any notices and the performance security will be forfeited by the Ministry.

15. Payment Terms & Schedule. The bills shall be prepared by the contractor in and submitted to the Under Secretary (General), MOSPI. Payment shall be made on following conditions:-

a) All payments to the Contractor shall be made subject to deduction of TDS (Tax deduction at Source) as per the Income -Tax Act 1961 and other taxes if any as per the Government of India Rule.

b) Payment will be made to the Contractor on Quarterly basis after services has been satisfactory rendered in the preceding quarter. The satisfactory service certificate will be issued by the user division of the Ministry every quarter.

c) Payment shall be made after making recoveries on account of penalties for short fall penalty caluses .

d) MOSPI can convey specific observations to any incorrect/wrong-invoiced amounts by written notice to the Contractor.

16. The successful bidder is required to enter into an agreement of contract with the Ministry on the denomination of 100 rupees stamp, duly signed by both the parties. paper

17. The Ministry reserves the right to cancel the entire tender process and also award the contract to any firm as prevailed under GFR without assigning any reasons.

Annexure-III

Detailed list of equipments which tender called for comprehensive AMC.

Sl. No.	Item	Make/ model	Qty.
1.	Router	CISCO -2611SM	01
2.	Firewall	CISCO	01
3.	Core switch	CISCO- WSC2950C-24	01
4.	Edge Switch	4 port KVM Switch	01
5.	Modem	MROTEK ASMI-52	01
6.	Servers	HP Proliant DL- 580 (G7)	02
7.	Servers OS	Windows server 2003	02
8.	Oracle	Oracle Database 9i	01
		Oracle application server 10g	01
		Oracle forms and Reports 10g	01
9.	Desktops	HP -i7	02
		HP (i5)	01
		Lenovo (Core2 duo)	3
10.	Printers	HP laserjet 9050 DN	01
		HP laserjet (colour) 5550 DN	01
11.	Racks	19' 32 U	01
		Vented 42 U	01
12.	Online UPS (10 KVA)	Neo Power 15 batt-26 AH X 12V	01

PROFORMA FOR SUBMITTING THE DETAILS BY AGENCY

Sr. No.	Particulars	
1.	Name of Tendering Company/ Firm/ Agency (Attach certificates of registration)	
2.	Name of Proprietor / Director of Company/ Firm / Agency	
3.	Full Address and Registered Office with Telephone No., FAX/ Mobile	
4.	Full address of operating/ Branch Office with Telephone No., FAX.	
5.	Banker of Company/Firm/ Agency with full address (Attach certified copy of statement of A/C for the last three years)	
6.	PAN No. (Attach self attested copy)	
7.	VAT/ Tin (Attach self attested copy)	
8.	Service Tax Registration No. (Attach self attested copy)	
9.	Similar contract for AMC of IT items (self attested copies of contract award letter must attached)	
10.	Affidavit stating that the agency is / has not been black listed by Centre / State Government / PSU (Attach copy)	
11.	Profile of service engineer (minimum three)	
12.	Whether a copy of terms & conditions (Tender acceptance letter) duly signed, in token of acceptance or the same, is attached- Annexure VI	

**SIGNATURE OF THE TENDERER** _____**NAME IN BLOCK LETTERS** _____**OFFICE SEAL WITH DATE**

**Annexure-V
Financial bid**

A. Resident Engineer

Sl. No.	Items	No.	unit price	Taxes	total	sub total (Rs.)
1.	Resident engineer	01				

B. Rate list of items mentioned at Annexure-III for full comprehensive AMC.

Sl. No.	Items *	No.	unit price	Taxes	Total	sub total (Rs.)
1.	Router	01				
2.	Firewall	01				
3.	Core switch	01				
4.	Edge Switch	01				
5.	Modem	01				
6.	Servers	02				
7.	Servers (OS)	02				
8.	Oracle	01				
9.	Desktops	06				
10.	Printers	02				
11.	Racks	02				
12.	Online UPS (10 KVA)	01				
			Total			

Grant Total of A + B = Rs.(annually)

Signature & Stamp of tenderer

*** AS detailed in annexure-III**

Any cutting/ overwriting is summarily rejected.

The tenderer are required for quote each of the items, zero value and non quoting any of the items is rejected.

L1 decided on the basis of grand total of all items (A+B) .

Any conditional bid is not accepted.

TENDER ACCEPTANCE LETTER

(To be given on Company Letter Head)

Date:

To,

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: _____

Name of Tender / Work: - _____

Dear Sir,

1. I/ We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely:

as per your advertisement, given in the above mentioned website(s).

2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedule(s), etc .,), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.

3. The corrigendum(s) issued from time to time by your department/ organisation too have also been taken into consideration, while submitting this acceptance letter.

4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.

5. I / We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.

6. I / We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

 Yours Faithfully,

(Signature of the Bidder, with Official Seal)